Written Comments Received #4 Walgreens



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February 5, 2025 California State Board of Pharmacy Attention: Anne Sodergren, Executive Officer 2720 Gateway Oaks Drive, Suite 100 Sacramento, CA 95833

Via Email: anne.sodergren@dca.ca.gov

RE: Agenda Item XII: Discussion and Consideration of Waiver of Pharmacy Law Provisions in Response to the State of Emergency Related to the Palisades Fire

Dear Executive Director Sodergren and members of the California Board of Pharmacy,

On behalf of all pharmacies owned and operated by Walgreen Co. licensed in the State of California, we thank the Board for the opportunity to comment on this critical topic. We thank Executive Officer Sodergren and President Oh for the leadership that they have displayed in communicating with the public and with licensees and for the quick response to waiver requests throughout the fires. Some key examples of outstanding communication with the public include the effective use of the subscriber alert system to ensure licensees are promptly informed of important updates and changes, as well as the strategic use of the Board's social media presence on X to engage directly with patients, providing them with relevant information and fostering transparency.

We support the Board's potential motion to extend the current waivers or issue new waivers as appropriate.

"Consistent with the Board's authority in Business and Professions Code section 4062(b), and the January 7, 2025 Emergency Declaration, delegate authority to the Board President to extend current waiver(s) and issue new waivers related to the January 7, 2025 Emergency Declaration through June 30, 2025, or until the end of the declared emergency, whichever is sooner."

While we are thankful the fires have started to subside, the ability to react quickly during these uncertain times is critical to ensuring the continuity of patient care. Thank you for your consideration and your ongoing commitment to patient safety.

Sincerely,

Lorri Walmsley, RPh, FAzPA

Loui Walmsley