

From: Dca@DCA
To: [REDACTED]
Subject: RE: DCA General Online Complaint - #CIC_CU-20230415-86620
Date: Monday, April 17, 2023 3:12:50 PM
Attachments: [image001.png](#)
[image002.png](#)

Thank you for contacting the California Department of Consumer Affairs (DCA). Your email has been forwarded to the **Board of Pharmacy (Board)** for their review and direct response. For your convenience, we have provided the Board's contact information below:

Board of Pharmacy

2720 Gateway Oaks Drive, Suite 100
Sacramento, CA 95833

Phone: (916) 518-3100

Fax: (916) 574-8618

Contacts Webpage: www.pharmacy.ca.gov/about/contact_us.shtml

Website: www.pharmacy.ca.gov

Thank you again for contacting DCA and allowing us to assist you.

Sincerely,

Robert K.

Analyst, Correspondence Unit

Department of Consumer Affairs

Phone: (800) 952-5210

Web: www.dca.ca.gov



From: GeneralComplaint@dca.ca.gov <GeneralComplaint@dca.ca.gov>

Sent: Saturday, April 15, 2023 3:57 PM

To: Dca@DCA <DCA@dca.ca.gov>

Subject: DCA General Online Complaint - #CIC_CU-20230415-86620

Hello,

A form was submitted with the following details:

CIC_CU-20230415-86620

I would like to submit a:

Complaint

Do you wish to remain anonymous?

No

Enter your first name:

Alexandra

Enter your last name:

Seeley

Your Address (Number and Street):

[REDACTED]

Your City:

[REDACTED]

Your State:

California

Your Zip:

[REDACTED]

Your E-mail Address:

[REDACTED]

[REDACTED]

Which Board, Bureau, Program, or Division within the Department of Consumer Affairs is your complaint about?

Pharmacy, Board of

Please briefly describe your complaint:

The Board of Pharmacy has decreed that all pharmacists and pharmacy technicians must return to working in a physical office beginning May 28th. We have been working remotely for 2 years, love it and are able to provide excellent service to our patients. I don't appreciate being forced to drive 31 miles 1 way to sit in front of the same computer I have at home right now. It only adds to gasoline consumption, traffic and air pollution. The patients don't care if we are working remotely or not. I work for a mail order pharmacy. All the board is doing by making us return to the office is creating unhappy, tired workers. Being forced to return to the office

is also bad economically because I will have to spend \$14/day on gasoline. That significantly decreases the amount of money I have to spend elsewhere.

What do you want the person or company to do to resolve your complaint:

Don't force pharmacists and pharmacy technicians to have to return to working in a physical office. We love working from home.

Have you filed this complaint with any other agency/organization?

No

Department of Consumer Affairs
1625 North Market Blvd.
Sacramento, CA 95834

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