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Business, Consumer Services and Housing Agency
Department of Consumer Affairs
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LICENSING COMMITTEE REPORT

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Jason Weisz, Public Member

a. Discussion and Consideration of Pharmacy Technician Duties and Possible Changes

Relevant Law

[Business and Professions Code \(BPC\) section 4038](#) provides the definition of a pharmacy technician as an individual who assists a pharmacist in a pharmacy in the performance of his or her pharmacy related duties.

[BPC section 4115](#) specifies that a pharmacy technician may perform packaging, manipulative, repetitive or other nondiscretionary tasks, only while assisting, and while under the direct supervision and control of a pharmacist.

[Title 16 California Code of Regulations section 1793.2](#) identifies specific duties that may be performed by a pharmacy technician.

Background

In April 2017, the Licensing Committee convened a Pharmacy Technician Summit. Included in this Summit was an overview of the current application and renewals requirements as well as discussion about the authorized duties of pharmacy technicians in various practice settings. Subsequent to that meeting, in July 2017, the Committee continued its discussion including possible changes to the authorized duties of a pharmacy technician. Ultimately, the Committee focused on the development of a proposal to establish an advanced pharmacy technician designation.

More recently, in response to the COVID-19 pandemic, the DCA Director issued DCA Waivers [DCA-20-45 Order Waiving Restrictions on Pharmacies, Pharmacists and Pharmacy Technicians Relating to Ordering, Collecting Specimens for, and Performing COVID-19 Tests](#) and [DCA-20-103 Order Waiving Restrictions of Pharmacy Technicians Relating to Administering COVID-19 Vaccines](#)

Further, as part of its October 2020 Board Meeting, the Board approved the following policy statement in support of the DCA waiver.

In recognition of the current COVID-19 crisis and consistent with the recommendations from health experts, including the CDC, on the importance of influenza and COVID-19 vaccinations, the Board supports all efforts to facilitate influenza and COVID-19 administration in a safe manner. Further, in recognition of the unique access patients have to community pharmacies, such locations provide a safe and convenient option to receive such vaccinations. The Board further believes that influenza and COVID-19 vaccine administration may be safely performed by a specially trained licensed pharmacy technician under specified conditions and as such supports efforts to secure such temporary authority under waivers during the declared disaster, as well as a more permanent solution through statutory or regulatory changes.

The Board has not pursued the more permanent solution through either statutory or regulatory changes.

The National Association of Boards of Pharmacy publishes a Survey of Pharmacy Law that includes summary information on various provisions of pharmacy practice. Included in the survey is summary information on authorized duties of a pharmacy technician in the community setting and hospital/institution setting. Provided below is a summary of the information published that includes the task and the number of jurisdictions that allow for the task to be performed. In many instances the task to be perform includes specified conditions, e.g., special training, certification, etc.

Hospital/institutional:

1. Accept called-in prescriptions from physician's office: 15
2. Enter prescription into pharmacy computer: All
3. Check the work of other technicians: 14
4. Call physician for refill authorization: 11
5. Compound medications for dispensing: 53
6. Transfer prescription orders: 15

Community Setting:

1. Accept called-in prescriptions from physician's office: 16
2. Enter prescription into pharmacy computer: All
3. Check the work of other technicians: 9
4. Call physician for refill authorization: 43

5. Compound medications for dispensing: 52
6. Transfer prescription orders: 17

Committee Discussion and Action

As part of its discussion members spoke in support of convening a Pharmacy Technician Summit which would allow for a broader discussion. Public comment was received also in support of convening a summit, with some expressing concerns with the possible expansion of duties, while others indicating that an expansion of duties is appropriate. Other public comment noted that the definition of pharmacy technician varies nationally. It was also suggested that the summit be convened when conditions allow for an in-person meeting(s) and suggested that the Committee should consider schedule "listening tour" throughout California to allow for maximum participation.

Members requested that stakeholders submit any studies related to the topic. The Committee deferred action on this item until additional related agenda items were discussed.

b. Discussion and Consideration of Pharmacist to Pharmacy Technician Ratio in Community and Sterile Compounding Settings

Relevant Law

[BPC section 4115](#) established the general conditions under which a pharmacy may use a pharmacy technician. Unless otherwise indicated, the ratio of pharmacists to pharmacy technicians is generally 1:1 for the first pharmacist. The ratio for each additional pharmacist becomes 1:2.

Background

During its July 2017 Committee meeting and as part of its larger discussion on pharmacy technicians, the Committee considered if the current ratio was appropriate. During the discussion at that time the Committee generally agreed that an increase of the pharmacist to pharmacy technician ratio to 1:2 appeared appropriate but determined it prudent to continue its evaluation as part of the larger discussion of what tasks the pharmacist technician should be authorized to perform.

In response to the COVID-19 pandemic, the DCA Director issued DCA Waiver [DCA-21-142 Order Waiving Staffing Ratio of Pharmacists to Pharmacy Technicians Relating to Administering COVID-19 Vaccines](#). Under the provisions of this waiver, the ratio increased to one pharmacist to two pharmacy technicians if the pharmacist was engaged exclusively in initiating and administering COVID-19 vaccines, and pharmacy technicians also were

engaged exclusively in administering COVID-19 vaccines under the direct supervision and control of the pharmacist.

More recently, as part of public comment during the April 2021 Board Meeting, members received public comment requesting discussion of the current pharmacist to pharmacy technician ratio in the community pharmacy and sterile compounding settings.

A review of the 2020 Survey of Pharmacy Law published by the National Association of Boards of Pharmacy includes information on the maximum ratio of technicians to pharmacists in the ambulatory care setting and institutional care setting. Many jurisdictions appear to have ratio rules that are conditional. Examples include:

- Alabama allows a 3:1 ratio if one the pharmacy technician is certified.
- Connecticut provides a ratio not to exceed 2:1 when both technicians are registered. Ratio of 3:1 permitted when there are two registered technicians and one certified technician. However, a pharmacist is permitted to refuse the 3:1 ratio for the 2:1 ratio.
- Montana provides a ratio of 3:1 and allows a licensee to ask the Board for variance based on established criteria upon Board approval.
- Nevada rules provide a technician to pharmacist ratio of 3:1; however, initial prescription data input can now only be done by a registered pharmaceutical technician or a pharmacist. A clerk may enter demographic and insurance information.
- Texas allows a ratio of 4:1 if at least one of technicians is not a pharmacy technician trainee.

Ambulatory Care Setting

- 20 jurisdictions do not currently have a ratio; however, two jurisdictions reported that its Board is proposing and or developing regulations.
- 5 jurisdictions report a ratio of 2:1
- 16 jurisdictions report a ratio of 3:1
- 8 jurisdictions report a ratio between 4:1 to 6:1

Committee Discussion and Action

Members noted that the issue of ratios would also be an appropriate topic for the summit. Members suggested that it may be appropriate for the ratio discussion to occur based on the type of pharmacy, e.g., sterile compounding pharmacy versus community pharmacy. Members noted the benefits of convening the meeting in person and the benefit to allow for broad participation statewide.

The Committee received a range of public comment including a suggestion that the discussion include establishing a minimum staffing requirement for pharmacists. Public comment also suggested that the ratio issue should be separate from the summit, noting that increasing the ratio makes it more difficult for pharmacists to do their job while other comment suggested it would be appropriate to consider the tasks being performed by unlicensed staff.

Committee Recommendation: Schedule a Summit to discuss pharmacy technician duties as well as the pharmacist to pharmacy technician ratio. Summit to be schedule at such as time that will allow for in-person participation. Delegate to the Committee Chair and executive officer authority to develop the meeting parameters.

c. Discussion and Consideration of Board's Legislative Proposal to Establish a New Licensing Program Creating Advanced Practice Pharmacy Technician Requirements and Functions

Background

In response to changes in pharmacy practice and the expanded roles of pharmacists, the Committee and Board completed development of a statutory proposal to create a new licensing program for advanced pharmacy technicians. The development of the proposal occurred over several meetings and evolved through the process. The Committee and Board focused on proposed changes that would benefit consumers, including making pharmacists more available to engage in more direct patient care activities.

As part of the January 2020 Board Meeting, members considered a recommendation from the Licensing Committee for its consideration. A brief summary of the basic tenets of the proposal are described below:

1. When initially drafted, the proposal included two separate advanced pharmacy technician licenses – Advanced Pharmacy Technician (outpatient setting) and Advance Hospital Pharmacy Technician (inpatient setting).

Recommendation: Given the similarity in application requirements, a single license type appears appropriate.

2. As the proposals developed, the pathways to licensure expanded. There is concern that the minimum licensing requirements exceed what is

necessary for minimum competence to perform the authorized duties, resulting in a barrier to licensure for this advanced license.

Recommendation:

- Current and active license as a pharmacy technician.
 - 3,000 hours of experience performing the duties of a licensed pharmacy technician or pharmacy intern.
 - **And** one the following:
 - a. Current certification by a pharmacy technician certification program.
 - b. Completion of an AA degree in pharmacy technology.
 - c. Completion of a bachelor's degree.
3. The board's initial proposal included specific authorized functions for community pharmacies and separate authorized functions for inpatient pharmacies.

Recommendation: As the practice site models have evolved, it appears appropriate to consolidate authorized functions of an advanced pharmacy technician as well as consolidate the conditions under which pharmacy may employ such an individual.

As part of its prior discussions on the proposal the Committee's discussion has also focused on the primary difference between a pharmacy technician and the proposed advanced pharmacy technician, most notably the level of autonomy. As part of the discussion at the January 2020 Board Meeting, there appeared to be general consensus among members about the proposal; however, significant public comment was received requesting that the Board convene an additional meeting to allow for further stakeholder engagement on the proposal.

Committee Discussion and Action

During the meeting members briefly discussed the advanced pharmacy technician proposal. Some members expressed concern with the proposal and indicated that the issue needs to be looked at from a larger scope and indicated that the proposal should not move forward at this time. Members noted that the Summit and discussion of duties may incorporate some of the elements of the proposal.

The Committee received a range of public comment including support for tabling the proposal, with some noting that the proposal could divide the pharmacy technician profession. Other comment suggested the discussion

should be deferred to the summit. The Committee also received public comment noting strong support for the proposal and that further discussion should be deferred to the Summit.

Committee Recommendation: Table current proposal.

Attachment 1 includes the revised statutory proposal provided during the January 2020 Board Meeting.

d. Review and Discussion of Licensing Statistics

The quarterly licensing statistics for fiscal year 2020/2021, and three-year comparison statistics are provided in **Attachment 2**. As indicated in the attachments, the data includes licensing information through June 30, 2021.

As of June 30, 2021, the Board has received 14,406 initial applications, including:

- 1,652 intern pharmacists
- 3,993 pharmacist exam applications (2,327 new, 1666 retake)
- 167 advanced practice pharmacists
- 4,796 pharmacy technicians
- 388 community pharmacy license applications
- 89 sterile compounding pharmacy license applications (LSC, LSE, SCP, SCE)
- 137 nonresident pharmacy license applications
- 28 hospital pharmacy license applications

As of June 30, 2021, the Board has received 546 requests for temporary site license applications, including:

- 265 community pharmacy license applications
- 51 sterile compounding pharmacy license applications
- 94 nonresident pharmacy license applications
- 28 hospital pharmacy license applications

As of June 30, 2021, the Board has issued 8,074 individual licenses, including:

- 1,611 intern pharmacists
- 1,964 pharmacists
- 87 advanced practice pharmacists
- 4,004 pharmacy technicians

As of June 30, 2021, the Board has issued 484 site licenses without temporary license requests, including:

- 150 automated drug delivery systems

- 82 community pharmacies
- 1 hospital pharmacies

As of June 30, 2021, the Board has issued 427 temporary site licenses, including:

- 199 community pharmacies
- 31 hospital pharmacies

Processing Times

The general application and deficiency mail processing times by license type are provided below reflecting data current as of July 2, 2021. The data reflects the time from when an application or deficiency response is received by the Board through to the time it is reviewed by licensing staff. The standard performance processing time is within 30 days for initial applications and is within 10 days for deficiency mail. The term "Current" means there are no items to review or staff is currently reviewing the items within 1-5 days for that specific license type.

Processing times are outside of the performance measures established by the Board. The Board's licensing unit has vacancies in various stages of recruitment as well as staff out on unexpected leave. Managers are working with staff to prioritize work. It is anticipated processing times will improve as vacancies are filled and staff return from unexpected leave.

Premises Application Types	Application Processing Times as of 4/3/2021	Application Processing Times as of 7/2/2021	Deficiency Mail Processing Times as of 4/3/2021	Deficiency Mail Processing Times as of 7/2/2021
Pharmacy	25	60	45	79
Nonresident Pharmacy	21	21	40	60
Sterile Compounding	21	64	53	87
Nonresident Sterile Compounding	28	22	Mail combined with Sterile	Mail combined with Sterile
Outsourcing	Current	Current	0	0
Nonresident Outsourcing	Current	73	33	2
Hospital Satellite Compounding Pharmacy	Current	18	Current	19
Hospital	22	57	Current	15
Clinic	Current	43	Current	26
Wholesaler	15	16	8	5
Nonresident Wholesaler	29	16	12	3
Third-Party Logistics Provider	Current	15	Current	9
Nonresident Third-Party Logistics Provider	14	24	Current	Current
Automated Drug Delivery System	Current	17	Current	12
Automated Patient Dispensing System	Current	Current	Current	Current
Emergency Medical Services Automated Drug Delivery System	Current	Current	Current	Current

Individual Application Type	Application Processing Times as of 4/3/2021	Application Processing Times as of 7/2/2021	Deficiency Mail Processing Times as of 4/3/2021	Deficiency Mail Processing Times as of 7/2/2021
Exam Pharmacist	29	29	12	10
Pharmacist Initial Licensure	Current	Current	n/a	n/a
Advanced Practice Pharmacist	10	Current	5	Current
Intern Pharmacist	25	29	1	5
Pharmacy Technician	39	49	12	43
Designated Representative	30	36	12	Current
Designated Representatives-3PL	17	15	Combined with Designated Representative	Combined with Designated Representative
Designated Representatives-Reverse Distributor	30	Current	Combined with Designated Representative	Combined with Designated Representative
Designated Paramedic	Current	Current	Current	Current

e. Future Committee Meeting Dates

- October 27, 2021

Attachment 1

Proposed BPC 4038.5 (Definition)

“Advanced Pharmacy Technician” means an individual licensed by the board who is authorized to perform all the duties permitted by section 4115, and technical pharmacy tasks as authorized in Section 4115.6 under the indirect supervision of a pharmacist. For the purposes of this section, "indirect supervision" means that a pharmacist is on the premises at all times and is generally aware of all activities performed by the advanced pharmacy technician, but the advanced pharmacy technician may, if permitted by the pharmacist, perform authorized tasks without direction from the pharmacist.

Proposed 4115.6 (Specified Duties)

(a) A licensed advanced pharmacy technician may perform these technical tasks to allow the pharmacist to engage in more direct patient services:

- (1) Verify the accuracy of the filling of a prescription container by confirming that the medication and quantity reflected on the label accurately reflects the container’s contents for refill drug orders.
- (2) Accept new prescriptions from a prescriber’s office unless the prescription requires the professional judgment of a pharmacist.
- (3) Inquire about the intended purpose or indication for prescribed medication on verbal orders received from a prescriber’s office.
- (4) Accept refill authorizations from a prescriber’s office unless the authorization requires the professional judgment of a pharmacist.
- (5) Transfer a prescription to another pharmacy.
- (6) Receive the transfer of a prescription from another pharmacy.
- (7) Provide the technical task of administration of an immunization if appropriate training has been completed.
- (8) Initiate post discharge contact with a patient or patient’s agent for a patient recently discharged from a health facility.
- (9) Provide medication guidance and referral services for pharmacy services post discharge from a health facility.
- (10) Develop medication dosing schedules for discharge medications.
- (11) Initiate post discharge contact with a patient or patient’s agents.

(b) Other than as permitted by this section, an advanced pharmacy technician may not engage in direct patient services.

Proposed 4115.7 (Conditions for Use)

A pharmacy may use the services of an advanced pharmacy technician if all of the following conditions are met:

- (a) The duties authorized in section 4115.6 are performed as specified in the pharmacy’s policies and procedures.
- (b) The pharmacist-in-charge is responsible for ongoing evaluation of the performance of personnel as authorized in subdivision (a) of section 4115.6.

- (c) A pharmacist personally provides all new prescription medications and controlled substances medications directly to the patient or patient's agent, and provides patient information consistent with the provisions of Section 4052 (a) (8).
- (d) A record is created identifying the personnel responsible for the preparing and dispensing of the prescription medication.
- (e) Initiate and provide post discharge follow-up for a patient recently discharged from a health care facility consistent with the provisions of Section 4052(a)(8). Such discharge follow-up must be provided by a pharmacist at the request of the patient or patient's agent unless the patient is discharged to another health care facility.

Proposed BCP 4211 (Licensing Requirement)

- (a) The board may issue an advanced pharmacy technician license to an individual who meets all the following requirements:
 - (1) Holds a pharmacy technician license issued pursuant to this chapter that has been active and in good standing for at least 1 year immediately preceding filing an application.
 - (2) Has obtained 2,050 hours of experience performing the duties of a licensed pharmacy technician or pharmacist intern in a pharmacy within the three (3) years immediately preceding filing an application.
 - (3) Satisfies at least one of the following requirements:
 - (A) Possesses a certification issued by a pharmacy technician certifying program as defined in Section 4202(a)(4).
 - (B) Has obtained a minimum of an associate degree in pharmacy technology.
 - (C) Has obtained a bachelor's degree.
- (b) A license issued pursuant to this section, if not renewed, shall expire two years after issuance.

Proposed BPC 4234 (CE/Renewal Requirement)

As a condition of renewal, an advanced pharmacy technician shall complete 20 hours of continuing education each renewal cycle, including a minimum of two hours of education in medication error prevention and two hours of board sponsored law and ethics education.

Amendment to BPC 4400 (Fee)

...

(z) ~~This section shall become operative on July 1, 2017.~~ The fee for the advanced pharmacy technician application and examination shall be \$260 dollars and may be increased to \$285. The fee for initial licensure and biennial renewal of as an advanced pharmacy technician shall be \$140 and may be increased to \$195.

Attachment 2

RESPOND TO STATUS INQUIRIES

Email Inquiries	July - Sept	Oct-Dec	Jan-Mar	Apr-Jun	Total FYTD
Designated Representative Received	1,123	364	532	539	2,558
Designated Representative Responded	1,018	165	149	147	1,479
Advanced Practice Pharmacist Received	110	203	222	187	722
Advanced Practice Pharmacist Responded	110	217	181	151	659
Pharmacist/Intern Received	2,473	1,876	1,908	2,126	8,383
Pharmacist/Intern Responded	1,796	1,773	1,613	1,356	6,538
Pharmacy Technician Received	1,215	2,058	1,490	1,879	6,642
Pharmacy Technician Responded	1,193	1,325	1,017	978	4,513
Pharmacy Received	2,013	1,272	1,986	2,011	7,282
Pharmacy Responded	1,799	1,561	1,611	1,959	6,930
Sterile Compounding/Outsourcing Received	1,196	1,276	1,518	1,353	5,343
Sterile Compounding/Outsourcing Responded	630	846	994	891	3,361
Wholesale/Clinic/Hypodermic/3PL Received	1,014	757	864	857	3,492
Wholesale/Clinic/Hypodermic/3PL Responded	803	563	615	638	2,619
Automated Drug Delivery Systems Received	180	252	283	338	1,053
Automated Drug Delivery Systems Responded	112	197	216	246	771
Pharmacist-in-Charge Received	686	679	446	1,563	3,374
Pharmacist-in-Charge Responded	542	413	664	871	2,490
Change of Permit Received	1,285	1,090	906	1,042	4,323
Change of Permit Responded	891	746	868	773	3,278
Renewals Received	1,986	2,135	2,814	2,103	9,038
Renewals Responded	1,727	1,869	2,552	1,955	8,103

Telephone Calls Received	July - Sept	Oct-Dec	Jan-Mar	Apr-Jun	Total FYTD
Designated Representative	62	12	15	19	108
Advanced Practice Pharmacist	16	9	37	74	136
Pharmacist/Intern	991	980	879	986	3,836
Pharmacy	480	477	572	478	2,007
Sterile Compounding/Outsourcing	121	77	59	91	348
Wholesale/Clinic/Hypodermic/3PL	232	166	184	182	764
Automated Drug Delivery Systems	40	103	69	133	345
Pharmacist-in-Charge	117	60	59	139	375
Change of Permit	118	107	121	109	455
Renewals	853	985	1,100	1,095	4,033
Reception	17,184	17,940	20,220	18,062	73,406

UPDATE LICENSING RECORDS

Change of Pharmacist-in-Charge	July - Sept	Oct-Dec	Jan-Mar	Apr-Jun	Total FYTD
Received	441	546	458	516	1,961
Processed	469	489	369	557	1,884
Approved	457	471	290	666	1,884
Pending (Data reflects number of pending at the end of the quarter.)	175	250	424	276	n/a
Change of Designated Representative-in-Charge	July - Sept	Oct-Dec	Jan-Mar	Apr-Jun	Total FYTD
Received	28	38	32	31	129
Processed	24	31	40	35	130
Approved	23	24	21	47	115
Pending (Data reflects number of pending at the end of the quarter.)	175	67	78	61	n/a
Change of Responsible Manager	July - Sept	Oct-Dec	Jan-Mar	Apr-Jun	Total FYTD
Received	6	2	10	8	26
Processed	5	2	7	11	25
Approved	5	2	3	10	20
Pending (Data reflects number of pending at the end of the quarter.)	2	2	9	6	n/a
Change of Professional Director	July - Sept	Oct-Dec	Jan-Mar	Apr-Jun	Total FYTD
Received	24	27	21	57	129
Processed	31	19	17	66	133
Approved	17	12	7	22	58
Pending (Data reflects number of pending at the end of the quarter.)	47	61	75	109	n/a
Change of Permits	July - Sept	Oct-Dec	Jan-Mar	Apr-Jun	Total FYTD
Received	238	267	302	275	1,082
Processed	268	332	162	265	1,027
Approved	178	475	179	265	1,097
Pending (Data reflects number of pending at the end of the quarter.)	1,799	1,611	1,701	1,724	n/a
Clinic Co-Location	July - Sept	Oct-Dec	Jan-Mar	Apr-Jun	Total FYTD
Received	0	0	0	0	0
Processed	0	0	0	0	0
Approved	0	0	0	0	0
Pending (Data reflects number of pending at the end of the quarter.)	0	0	0	0	n/a
Discontinuance of Business	July - Sept	Oct-Dec	Jan-Mar	Apr-Jun	Total FYTD
Received	92	101	88	83	364
Processed	92	59	39	131	321
Approved	79	38	31	106	254
Pending (Data reflects number of pending at the end of the quarter.)	237	294	350	318	n/a
Intern Pharmacist Extensions	July - Sept	Oct-Dec	Jan-Mar	Apr-Jun	Total FYTD
Received	31	37	37	39	144
Processed	25	33	42	52	152
Completed	13	27	37	59	136
Pending (Data reflects number of pending at the end of the quarter.)	28	40	42	19	n/a
Requests Approved	July - Sept	Oct-Dec	Jan-Mar	Apr-Jun	Total FYTD
Address/Name Changes	3,351	3,009	3,378	3,006	12,744
Off-site Storage	94	14	26	32	166
Transfer of Intern Hours	5	10	10	4	29
License Verification	514	453	528	253	1,748

DISCONTINUED OF BUSINESS

discontinued by date of closure

Site Licenses	July - Sept	Oct-Dec	Jan-Mar	Apr-Jun	Total FYTD
Automated Drug Delivery System (ADD)	12	37	2	23	74
Automated Drug Delivery System EMS (ADE)	0	0	0	0	0
Automated Patient Dispensing System 340B Clinic (ADC)	0	1	0	0	1
Centralized Hospital Packaging Government Owned (CHE)	0	0	0	0	0
Centralized Hospital Packaging (CHP)	0	0	0	0	0
Clinics (CLN)	3	27	1	0	31
Clinics Government Owned (CLE)	1	2	0	1	4
Drug Room (DRM)	0	1	0	5	6
Drug Room Government Owned (DRE)	0	0	0	0	0
Hospitals (HSP)	2	1	1	0	4
Hospitals Government Owned (HPE)	1	1	0	0	2
Hospital Satellite Sterile Compounding (SCP)	0	0	0	0	0
Hospital Satellite Sterile Compounding Government Owned (SCE)	0	0	0	0	0
Hypodermic Needle and Syringes (HYP)	2	0	0	0	2
Correctional Pharmacy (LCF)	0	0	2	0	2
Outsourcing Facility (OSF)	0	0	0	0	0
Outsourcing Facility Nonresident (NSF)	0	0	0	2	2
Pharmacy (PHY)	20	29	24	16	89
Pharmacy (PHY) Chain	11	13	7	13	44
Pharmacy Government Owned (PHE)	0	0	1	1	2
Remote Dispensing Pharmacy (PHR)	0	1	0	0	1
Pharmacy Nonresident (NRP)	4	4	7	4	19
Sterile Compounding (LSC)	5	12	2	7	26
Sterile Compounding Government Owned (LSE)	1	0	3	4	8
Sterile Compounding Nonresident (NSC)	0	3	0	0	3
Surplus Medication Collection Distribution Intermediary (SME)	0	0	0	0	0
Third-Party Logistics Providers (TPL)	0	2	0	0	2
Third-Party Logistics Providers Nonresident (NPL)	2	1	0	0	3
Veterinary Food-Animal Drug Retailer (VET)	0	0	0	0	0
Wholesalers (WLS)	4	3	0	0	7
Wholesalers Government Owned (WLE)	0	0	0	1	1
Wholesalers Nonresident (OSD)	5	5	6	3	19
Total	73	143	56	80	352

LICENSES RENEWED

Individual Licenses Renewed	July - Sept	Oct-Dec	Jan-Mar	Apr-Jun	Total FYTD
Designated Representatives (EXC)	495	632	622	614	2,363
Designated Representatives Vet (EXV)	12	7	11	21	51
Designated Representatives-3PL (DRL)	82	62	68	65	277
Designated Representatives-Reverse Distributor (DRR)	0	0	1	0	1
Designated Paramedic (DPM)	0	0	0	1	1
Pharmacist (RPH)	4,846	5,254	5,237	5,076	20,413
Advanced Practice Pharmacist (APH)	99	112	105	94	410
Pharmacy Technician (TCH)	6,975	7,640	7,090	7,368	29,073
Total	12,509	13,707	13,134	13,239	52,589

Site Licenses Renewed	July - Sept	Oct-Dec	Jan-Mar	Apr-Jun	Total FYTD
Automated Drug Delivery System (ADD)	21	645	41	83	790
Automated Drug Delivery System EMS (ADE)	0	0	1	0	1
Automated Patient Dispensing System 340B Clinic (ADC)	0	0	0	0	0
Centralized Hospital Packaging Government Owned (CHE)	2	0	0	1	3
Centralized Hospital Packaging (CHP)	3	1	2	1	7
Clinics (CLN)	400	231	232	263	1,126
Clinics Government Owned (CLE)	116	800	24	3	943
Drug Room (DRM)	3	4	4	6	17
Drug Room Government Owned (DRE)	5	5	0	0	10
Hospitals (HSP)	53	142	83	84	362
Hospitals Government Owned (HPE)	44	11	2	14	71
Hospital Satellite Sterile Compounding (SCP)	2	1	0	1	4
Hospital Satellite Sterile Compounding Government Owned (SCE)	0	0	0	1	1
Hypodermic Needle and Syringes (HYP)	59	52	59	51	221
Correctional Pharmacy (LCF)	2	57	0	2	61
Outsourcing Facility (OSF)	1	2	0	0	3
Outsourcing Facility Nonresident (NSF)	2	6	6	5	19
Pharmacy (PHY)	1,027	1,994	1,577	1,467	6,065
Pharmacy Government Owned (PHE)	59	50	5	18	132
Remote Dispensing Pharmacy (PHR)	1	0	0	0	1
Pharmacy Nonresident (NRP)	69	164	143	115	491
Sterile Compounding (LSC)	139	244	139	164	686
Sterile Compounding Government Owned (LSE)	69	5	4	33	111
Sterile Compounding Nonresident (NSC)	10	18	11	16	55
Surplus Medication Collection Distribution Intermediary (SME)	1	0	0	0	1
Third-Party Logistics Providers (TPL)	4	5	7	7	23
Third-Party Logistics Providers Nonresident (NPL)	20	24	18	14	76
Veterinary Food-Animal Drug Retailer (VET)	3	5	0	8	16
Wholesalers (WLS)	123	100	88	106	417
Wholesalers Government Owned (WLE)	5	5	1	0	11
Wholesalers Nonresident (OSD)	174	173	158	168	673
Total	2,417	4,744	2,605	2,631	12,397

CURRENT LICENSES - Data reflects number of licenses at the end of the quarter.

Individual Licenses	July - Sept	Oct-Dec	Jan-Mar	Apr-Jun
Designated Representatives (EXC)	2,849	2,826	2,821	2,844
Designated Representatives Vet (EXV)	67	60	59	59
Designated Representatives-3PL (DRL)	351	358	376	392
Designated Representatives-Reverse Distributor (DRR)	4	5	5	7
Designated Paramedic (DPM)	3	3	3	3
Intern Pharmacist (INT)	7,039	6,492	6,446	5,999
Pharmacist (RPH)	48,587	48,788	48,657	48,568
Advanced Practice Pharmacist (APH)	851	896	887	890
Pharmacy Technician (TCH)	68,637	68,350	68,114	67,986
Total	128,388	127,778	127,368	126,748

Site Licenses	July - Sept	Oct-Dec	Jan-Mar	Apr-Jun
Automated Drug Delivery System (ADD)	900	904	927	947
Automated Drug Delivery System EMS (ADE)	1	1	1	1
Automated Patient Dispensing System 340B Clinic (ADC)	1	0	0	0
Centralized Hospital Packaging Government Owned (CHE)	2	2	2	2
Centralized Hospital Packaging (CHP)	8	8	7	8
Clinics (CLN)	1,311	1,317	1,320	1,326
Clinics Government Owned (CLE)	898	907	918	910
Drug Room (DRM)	22	22	24	22
Drug Room Government Owned (DRE)	10	10	10	10
Hospitals (HSP)	392	401	396	394
Hospitals Government Owned (HPE)	79	79	78	78
Hospital Satellite Sterile Compounding (SCP)	4	4	4	4
Hospital Satellite Sterile Compounding Government Owned (SCE)	2	2	2	2
Hypodermic Needle and Syringes (HYP)	300	300	300	302
Correctional Pharmacy (LCF)	61	61	61	61
Outsourcing Facility (OSF)	4	4	4	4
Outsourcing Facility Nonresident (NSF)	25	25	25	25
Pharmacy (PHY)	6,378	6,387	6,409	6,376
Pharmacy Government Owned (PHE)	136	136	139	137
Remote Dispensing Pharmacy (PHR)	3	2	2	2
Pharmacy Nonresident (NRP)	589	583	607	605
Sterile Compounding (LSC)	744	742	746	741
Sterile Compounding Government Owned (LSE)	112	112	113	110
Sterile Compounding Nonresident (NSC)	68	66	66	63
Surplus Medication Collection Distribution Intermediary (SME)	1	1	1	1
Third-Party Logistics Providers (TPL)	32	33	34	35
Third-Party Logistics Providers Nonresident (NPL)	84	92	98	101
Veterinary Food-Animal Drug Retailer (VET)	20	20	20	20
Wholesalers (WLS)	530	530	537	546
Wholesalers Government Owned (WLE)	14	14	14	14
Wholesalers Nonresident (OSD)	807	809	826	830
Total	13,538	13,574	13,691	13,677
Total Population of Licenses	141,926	141,352	141,059	140,425

CALIFORNIA STATE BOARD OF PHARMACY - THREE YEAR COMPARISON

APPLICATIONS RECEIVED

*Number provided through June 25, 2021.

	FY 18/19	FY 19/20	FY 20/21	% CHANGE FY18/19 to FY 20/21	TREND LINES
Individual Applications					
Designated Representatives (EXC)	401	344	427	6%	
Designated Representatives Vet (EXV)	10	7	5	-50%	
Designated Representatives-3PL (DRL)	91	85	106	16%	
Designated Representatives-Reverse Distributor (DRR)	2	2	3	50%	
Designated Paramedic (DPM)	0	3	0	n/a	
Intern Pharmacist (INT)	2,212	2,015	1,650	-25%	
Pharmacist Exam Applications	3,389	2,417	2,303	-32%	
Pharmacist Retake Exam Applications (exam applications)	n/a	1,333	1,649	n/a	
Pharmacist (initial licensing applications)	2,022	1,958	1,954	-3%	
Advanced Practice Pharmacist (APH)	246	199	173	-30%	
Pharmacy Technician (TCH)	5,338	4,422	4,706	-12%	
Total	13,711	12,785	12,976	-5%	

	FY 18/19	FY 19/20	FY 20/21	% CHANGE FY18/19 to FY 20/21	TREND LINES
Site Applications*					
Automated Drug Delivery System (ADD)	595	325	212	-64%	
Automated Drug Delivery System EMS (ADE)	0	1	0	n/a	
Automated Patient Dispensing System 340B Clinic (ADC)	1	0	0	-100%	
Centralized Hospital Packaging Government Owned (CHE)	0	2	0	n/a	
Centralized Hospital Packaging (CHP)	5	1	1	-80%	
Clinics (CLN)	209	122	104	-50%	
Clinics Government Owned (CLE)	116	515	51	-56%	
Drug Room (DRM)	0	0	4	n/a	
Drug Room Government Owned (DRE)	0	0	0	n/a	
Hospitals (HSP)	52	30	24	-54%	
Hospitals Government Owned (HPE)	4	3	1	-75%	
Hospital Satellite Sterile Compounding (SCP)	5	2	0	-100%	
Hospital Satellite Sterile Compounding Government Owned (SCE)	2	2	2	0%	
Hypodermic Needle and Syringes (HYP)	12	6	13	8%	
Correctional Pharmacy (LCF)	1	0	0	-100%	
Outsourcing Facility (OSF)	2	1	0	-100%	
Outsourcing Facility Nonresident (NSF)	8	12	10	25%	
Pharmacy (PHY)	466	334	354	-24%	
Pharmacy (PHY) Chain	33	38	25	-24%	
Pharmacy Government Owned (PHE)	6	7	9	50%	
Remote Dispensing Pharmacy (PHR)	0	4	3	n/a	
Pharmacy Nonresident (NRP)	168	124	138	-18%	
Sterile Compounding (LSC)	153	100	85	-44%	
Sterile Compounding Government Owned (LSE)	9	12	3	-67%	
Sterile Compounding Nonresident (NSC)	17	10	12	-29%	
Surplus Medication Collection Distribution Intermediary (SME)	1	0	0	-100%	
Third-Party Logistics Providers (TPL)	10	7	11	10%	
Third-Party Logistics Providers Nonresident (NPL)	16	22	36	125%	
Veterinary Food-Animal Drug Retailer (VET)	3	0	0	-100%	
Wholesalers (WLS)	70	56	55	-21%	
Wholesalers Government Owned (WLE)	0	0	7	n/a	
Wholesalers Nonresident (OSD)	101	102	109	8%	
Total	2,065	1,838	1,269	-39%	

*Number of applications received includes the number of temporary applications received.

	FY 18/19	FY 19/20	FY 20/21	% CHANGE FY18/19 to FY 20/21	TREND LINES
Applications Received with Temporary License Requests					
Drug Room -Temp (DRM)	0	0	6	n/a	
Hospitals - Temp (HSP)	41	25	22	-46%	
Hospital Satellite Sterile Compounding - Temp (SCP)	5	1	0	-100%	
Outsourcing Facility - Temp (OSF)	1	1	0	-100%	
Outsourcing Facility Nonresident - Temp (NSF)	3	6	1	-67%	
Pharmacy - Temp (PHY)	878	265	265	-70%	

Remote Dispensing Pharmacy - Temp (PHR)	0	1	1	n/a	
Pharmacy Nonresident - Temp (NRP)	98	81	95	-3%	
Sterile Compounding - Temp (LSC)	78	51	51	-35%	
Sterile Compounding Nonresident - Temp (NSC)	12	4	8	-33%	
Third-Party Logistics Providers - Temp (TPL)	5	4	6	20%	
Third-Party Logistics Providers Nonresident - Temp (NPL)	5	7	26	420%	
Veterinary Food-Animal Drug Retailer - Temp (VET)	1	0	0	-100%	
Wholesalers - Temp (WLS)	28	37	27	-4%	
Wholesalers Nonresident - Temp (OSD)	31	30	34	10%	
Total	1,186	513	542	-54%	
Total Applications Received	16,962	15,136	14,787	-13%	

LICENSES ISSUED

	FY 18/19	FY 19/20	FY 20/21	% CHANGE FY18/19 to FY 20/21	
Individual Licenses					
Designated Representatives (EXC)	266	349	312	17%	
Designated Representatives Vet (EXV)	4	6	2	-50%	
Designated Representatives-3PL (DRL)	64	87	91	42%	
Designated Representatives-Reverse Distributor (DRR)	2	2	3	50%	
Designated Paramedic (DPM)	0	3	0	n/a	
Intern Pharmacist (INT)	2,030	1,932	1,611	-21%	
Pharmacist (RPH)	2,025	1,917	1,964	-3%	
Advanced Practice Pharmacist (APH)	216	253	87	-60%	
Pharmacy Technician (TCH)	4,926	4,644	3,707	-25%	
Total	9,533	9,193	7,777	-18%	

	FY 18/19	FY 19/20	FY 20/21	% CHANGE FY18/19 to FY 20/21	TREND LINES
Site Licenses					
Automated Drug Delivery System (ADD)	0	1,012	159	n/a	
Automated Drug Delivery System EMS (ADE)	0	1	0	n/a	
Automated Patient Dispensing System 340B Clinic (ADC)	1	0	0	-100%	
Centralized Hospital Packaging Government Owned (CHE)	0	1	0	n/a	
Centralized Hospital Packaging (CHP)	0	0	1	n/a	
Clinics (CLN)	93	202	66	-29%	
Clinics Government Owned (CLE)	122	531	44	-64%	
Drug Room (DRM)	0	0	0	0%	
Drug Room Government Owned (DRE)	1	0	0	-100%	
Hospitals (HSP)	3	1	0	-100%	
Hospitals Government Owned (HPE)	1	1	0	-100%	
Hospital Satellite Sterile Compounding (SCP)	3	1	0	-100%	
Hospital Satellite Sterile Compounding Government Owned (SCE)	0	1	1	n/a	
Hypodermic Needle and Syringes (HYP)	25	6	3	-88%	
Correctional Pharmacy (LCF)	0	1	0	n/a	
Outsourcing Facility (OSF)	3	0	0	-100%	
Outsourcing Facility Nonresident (NSF)	5	4	1	-80%	
Pharmacy (PHY)	150	118	78	-48%	
Pharmacy Government Owned (PHE)	6	5	4	-33%	
Remote Dispensing Pharmacy (PHR)	0	1	2	n/a	
Pharmacy Nonresident (NRP)	35	28	17	-51%	
Sterile Compounding (LSC)	50	58	32	-36%	
Sterile Compounding Government Owned (LSE)	8	4	4	-50%	
Sterile Compounding Nonresident (NSC)	11	2	0	-100%	
Surplus Medication Collection Distribution Intermediary (SME)	0	1	0	0%	
Third-Party Logistics Providers (TPL)	3	5	3	0%	
Third-Party Logistics Providers Nonresident (NPL)	7	16	10	43%	
Veterinary Food-Animal Drug Retailer (VET)	1	0	0	-100%	
Wholesalers (WLS)	30	31	22	-27%	
Wholesalers Government Owned (WLE)	0	0	0	0%	
Wholesalers Nonresident (OSD)	60	61	42	-30%	
Total	618	2,092	489	-21%	

	FY 18/19	FY 19/20	FY 20/21	% CHANGE FY18/19 to FY 20/21	TREND LINES
Site Temporary Licenses					
Drug Room -Temp (DRM)	2	0	3	50%	

Hospitals - Temp (HSP)	46	10	29	-37%	
Hospital Satellite Sterile Compounding - Temp (SCP)	0	0	0	0%	
Outsourcing Facility - Temp (OSF)	0	0	1	n/a	
Outsourcing Facility Nonresident - Temp (NSF)	2	3	3	50%	
Pharmacy - Temp (PHY)	241	245	199	-17%	
Remote Dispensing Pharmacy - Temp (PHR)	0	0	2	n/a	
Pharmacy Nonresident - Temp (NRP)	89	78	70	-21%	
Sterile Compounding - Temp (LSC)	64	36	48	-25%	
Sterile Compounding Nonresident - Temp (NSC)	12	7	5	-58%	
Third-Party Logistics Providers - Temp (TPL)	4	3	3	-25%	
Third-Party Logistics Providers Nonresident - Temp (NPL)	3	7	11	267%	
Veterinary Food-Animal Drug Retailer - Temp (VET)	1	0	0	-100%	
Wholesalers - Temp (WLS)	26	24	25	-4%	
Wholesalers Nonresident - Temp (OSD)	29	35	28	-3%	
Total	519	448	427	-18%	
Total Licenses Issued	10,670	11,733	8,693	-19%	

PENDING APPLICATIONS

	FY 18/19	FY 19/20	FY 20/21	% CHANGE FY18/19 to FY 20/21	TREND LINES
Individual Applications					
Designated Representatives (EXC)	390	379	246	-37%	
Designated Representatives Vet (EXV)	6	5	7	17%	
Designated Representatives-3PL (DRL)	111	103	48	-57%	
Designated Representatives-Reverse Distributor (DRR)	2	2	0	-100%	
Designated Paramedic (DPM)	0	0	0	0%	
Intern Pharmacist (INT)	170	113	120	-29%	
Pharmacist (exam applications)	1,505	1,120	1,472	-2%	
Pharmacist (eligible)	1,848	2,417	2,010	9%	
Advanced Practice Pharmacist (APH)	196	71	138	-30%	
Pharmacy Technician (TCH)	1,341	1,091	1,693	26%	
Total	5,569	5,301	5,734	3%	

	FY 18/19	FY 19/20	FY 20/21	% CHANGE FY18/19 to FY 20/21	TREND LINES
Site Applications					
Automated Drug Delivery System (ADD)	595	144	193	-68%	
Automated Drug Delivery System EMS (ADE)	0	0	0	0%	
Automated Patient Dispensing System 340B Clinic (ADC)	0	0	0	0%	
Centralized Hospital Packaging Government Owned (CHE)	0	1	1	n/a	
Centralized Hospital Packaging (CHP)	5	4	3	-40%	
Clinics (CLN)	185	91	108	-42%	
Clinics Government Owned (CLE)	43	28	21	-51%	
Drug Room (DRM)	0	0	4	n/a	
Drug Room Government Owned (DRE)	0	0	0	n/a	
Hospitals (HSP)	7	20	11	57%	
Hospitals Government Owned (HPE)	1	2	2	100%	
Hospital Satellite Sterile Compounding (SCP)	2	2	2	0%	
Hospital Satellite Sterile Compounding Government Owned (SCE)	2	2	2	0%	
Hypodermic Needle and Syringes (HYP)	11	2	12	9%	
Correctional Pharmacy (LCF)	1	0	0	-100%	
Outsourcing Facility (OSF)	2	1	0	-100%	
Outsourcing Facility Nonresident (NSF)	7	5	9	29%	
Pharmacy (PHY)	189	150	215	14%	
Pharmacy Government Owned (PHE)	1	2	6	500%	
Remote Dispensing Pharmacy (PHR)	0	3	4	n/a	
Pharmacy Nonresident (NRP)	128	128	163	27%	
Sterile Compounding (LSC)	93	84	76	-18%	
Sterile Compounding Government Owned (LSE)	6	10	10	67%	
Sterile Compounding Nonresident (NSC)	8	9	14	75%	
Surplus Medication Collection Distribution Intermediary (SME)	1	0	0	-100%	
Third-Party Logistics Providers (TPL)	8	0	4	-50%	
Third-Party Logistics Providers Nonresident (NPL)	53	43	56	6%	
Veterinary Food-Animal Drug Retailer	1	1	0	-100%	
Wholesalers (WLS)	48	37	45	-6%	
Wholesalers Government Owned (WLE)	1	1	1	0%	

Wholesalers Nonresident (OSD)	112	89	118	5%	
Total	1,510	859	1,080	-28%	
The number of temporary applications pending issuance is reflected in the number reported for the primary license type.					
Applications Pending with Temporary Licenses Issued - Pending Full License*	FY 18/19	FY 19/20	FY 20/21	% CHANGE FY18/19 to FY 20/21	TREND LINES
Drug Room -Temp (DRM)	n/a	0	3	n/a	
Hospitals - Temp (HSP)	n/a	3	17	n/a	
Hospital Satellite Sterile Compounding - Temp (SCP)	n/a	0	0	n/a	
Outsourcing Facility - Temp (OSF)	n/a	0	0	n/a	
Outsourcing Facility Nonresident - Temp (NSF)	n/a	2	2	n/a	
Pharmacy - Temp (PHY)	n/a	126	94	n/a	
Remote Dispensing Pharmacy - Temp (PHR)	n/a	0	0	n/a	
Pharmacy Nonresident - Temp (NRP)	n/a	45	41	n/a	
Sterile Compounding - Temp (LSC)	n/a	9	29	n/a	
Sterile Compounding Nonresident - Temp (NSC)	n/a	3	4	n/a	
Third-Party Logistics Providers - Temp (TPL)	n/a	1	1	n/a	
Third-Party Logistics Providers Nonresident - Temp (NPL)	n/a	0	5	n/a	
Veterinary Food-Animal Drug Retailer - Temp (VET)	n/a	0	0	n/a	
Wholesalers - Temp (WLS)	n/a	7	10	n/a	
Wholesalers Nonresident - Temp (OSD)	n/a	3	7	n/a	
Total	0	199	213	n/a	
Total Licenses Pending	7,079	6,359	7,027	-1%	
* Temporary pending full license not collected FY 17/18-18/19					
WITHDRAWN APPLICATIONS					
Individual Applications	FY 18/19	FY 19/20	FY 20/21	% CHANGE FY18/19 to FY 20/21	TREND LINES
Designated Representatives (EXC)	52	15	244	369%	
Designated Representatives Vet (EXV)	1	1	1	0%	
Designated Representatives-3PL (DRL)	9	6	70	678%	
Designated Representatives-Reverse Distributor (DRR)	0	0	2	n/a	
Designated Paramedic (DPM)	0	0	0	n/a	
Intern Pharmacist (INT)	56	5	10	-82%	
Pharmacist (Exam)*	12	179	675	5525%	
Advanced Practice Pharmacist (APH)	0	69	13	n/a	
Pharmacy Technician (TCH)	128	63	17	-87%	
Total	258	338	1,032	300%	
Site Applications	FY 18/19	FY 19/20	FY 20/21	% CHANGE FY18/19 to FY 20/21	TREND LINES
Automated Drug Delivery System (ADD)	n/a	100	21	n/a	
Automated Drug Delivery System EMS (ADE)	0	0	0	n/a	
Automated Patient Dispensing System 340B Clinic (ADC)	0	0	0	n/a	
Centralized Hospital Packaging Government Owned (CHE)	0	0	0	n/a	
Centralized Hospital Packaging (CHP)	1	2	1	0%	
Clinics (CLN)	9	3	10	11%	
Clinics Government Owned (CLE)	1	31	11	1000%	
Drug Room (DRM)	0	0	0	n/a	
Drug Room Government Owned (DRE)	0	0	0	n/a	
Hospitals (HSP)	0	4	1	n/a	
Hospitals Government Owned (HPE)	0	0	0	n/a	
Hospital Satellite Sterile Compounding (SCP)	1	0	0	-100%	
Hospital Satellite Sterile Compounding Government Owned (SCE)	0	0	1	n/a	
Hypodermic Needle and Syringes (HYP)	2	9	0	-100%	
Correctional Pharmacy (LCF)	0	0	0	n/a	
Outsourcing Facility (OSF)	0	1	0	n/a	
Outsourcing Facility Nonresident (NSF)	6	4	0	-100%	
Pharmacy (PHY)	592	31	24	-96%	
Pharmacy Government Owned (PHE)	0	0	2	n/a	
Remote Dispensing Pharmacy (PHR)	0	0	0	n/a	
Pharmacy Nonresident (NRP)	6	8	5	-17%	
Sterile Compounding (LSC)	9	15	8	-11%	
Sterile Compounding Government Owned (LSE)	2	1	0	-100%	

Sterile Compounding Nonresident (NSC)	5	1	2	-60%	
Surplus Medication Collection Distribution Intermediary (SME)	0	0	0	n/a	
Third-Party Logistics Providers (TPL)	3	5	1	-67%	
Third-Party Logistics Providers Nonresident (NPL)	1	13	5	400%	
Veterinary Food-Animal Drug Retailer (VET)	0	0	1	n/a	
Wholesalers (WLS)	3	8	6	100%	
Wholesalers Government Owned (WLE)	0	0	0	n/a	
Wholesalers Nonresident (OSD)	15	31	7	-53%	
Total	656	267	106	-84%	
Total Applications Withdrawn	914	605	1,138	25%	
The number of temporary applications withdrawn is reflected in the number reported for the primary license type.					

DENIED APPLICATIONS

	FY 18/19	FY 19/20	FY 20/21	% CHANGE FY18/19 to FY 20/21	TREND LINES
Individual Applications					
Designated Representatives Vet (EXV)	0	0	0	n/a	
Designated Representatives-3PL (DRL)	0	0	0	n/a	
Designated Paramedic (DPM)	0	0	0	n/a	
Designated Representatives-Reverse Distributor (DRR)	0	0	0	n/a	
Intern Pharmacist (INT)	11	1	0	-100%	
Pharmacist (exam applications)	5	4	2	-60%	
Pharmacist (eligible)	2	0	4	100%	
Advanced Practice Pharmacist (APH)	0	0	0	n/a	
Pharmacy Technician (TCH)	32	27	0	-100%	
Total	50	32	6	-88%	

	FY 18/19	FY 19/20	FY 20/21	% CHANGE FY18/19 to FY 20/21	TREND LINES
Site Applications					
Centralized Hospital Packaging Government Owned (CHE)	0	0	0	n/a	
Centralized Hospital Packaging (CHP)	0	0	0	n/a	
Clinics (CLN)	1	0	0	-100%	
Clinics Government Owned (CLE)	0	0	0	n/a	
Drug Room (DRM)	0	0	0	n/a	
Drug Room Government Owned (DRE)	0	0	0	n/a	
Hospitals (HSP)	0	0	0	n/a	
Hospitals Government Owned (HPE)	0	0	0	n/a	
Hospital Satellite Sterile Compounding (SCP)	0	0	0	n/a	
Hospital Satellite Sterile Compounding Government Owned (SCE)	0	0	0	n/a	
Hypodermic Needle and Syringes (HYP)	0	0	0	n/a	
Hypodermic Needle and Syringes Government Owned (HYE)	0	0	0	n/a	
Correctional Pharmacy (LCF)	0	0	0	n/a	
Outsourcing Facility (OSF)	1	1	2	100%	
Outsourcing Facility Nonresident (NSF)	1	1	11	1000%	
Pharmacy (PHY)	6	11	0	-100%	
Pharmacy Government Owned (PHE)	0	0	0	n/a	
Remote Dispensing Pharmacy (PHR)	0	0	4	n/a	
Pharmacy Nonresident (NRP)	0	0	0	0%	
Sterile Compounding (LSC)	1	2	0	-100%	
Sterile Compounding Government Owned (LSE)	0	0	2	n/a	
Sterile Compounding Nonresident (NSC)	0	0	0	n/a	
Surplus Medication Collection Distribution Intermediary (SME)	0	0	0	n/a	
Third-Party Logistics Providers (TPL)	0	0	0	n/a	
Third-Party Logistics Providers Nonresident (NPL)	0	0	0	n/a	
Veterinary Food-Animal Drug Retailer (VET)	0	0	0	n/a	
Wholesalers (WLS)	1	1	0	-100%	
Wholesalers Government Owned (WLE)	0	0	0	n/a	
Wholesalers Nonresident (OSD)	2	0	19	n/a	
Total	13	16	38	192%	
Total Applications Denied	63	48	44	-30%	
The number of temporary applications denied is reflected in the number reported for the primary license type.					

RESPOND TO STATUS INQUIRIES



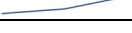









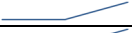





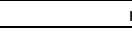
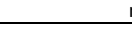
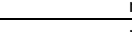
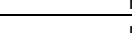
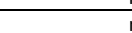

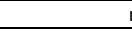
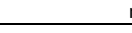
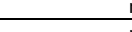
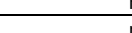
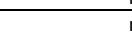
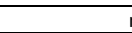
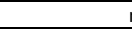
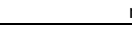
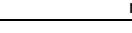


Designated Representative Responded	2,015	704	1,479	-27%	
Advanced Practice Pharmacist Received	172	760	722	320%	
Advanced Practice Pharmacist Responded	396	519	659	66%	
Pharmacist/Intern Received	6,082	6,542	8,383	38%	
Pharmacist/Intern Responded	3,584	7,515	6,538	82%	
Pharmacy Technician Received	4,303	4,598	6,642	54%	
Pharmacy Technician Responded	3,875	4,435	4,513	16%	
Pharmacy Received	7,630	8,515	7,282	-5%	
Pharmacy Responded	8,186	8,983	6,930	-15%	
Sterile Compounding/Outsourcing/CHP Received	5,560	5,781	5,343	-4%	
Sterile Compounding/Outsourcing/CHP Responded	3,791	4,149	3,361	-11%	
Wholesale/Clinic/Hypodermic/3PL Received	3,755	4,212	3,492	-7%	
Wholesale/Clinic/Hypodermic/3PL Responded	3,149	3,101	2,619	-17%	
Automated Drug Delivery System (ADD) Received	779	1,680	1,053	35%	
Automated Drug Delivery System (ADD) Responded	375	1,050	771	106%	
Change of PIC/DRIC/RMG and DOB Received	2,313	2,906	3,374	46%	
Change of PIC/DRIC/RMG and DOB Responded	1,534	1,914	2,490	62%	
Change of Permit Received	6,247	4,460	4,323	-31%	
Change of Permit Responded	4,121	2,718	3,278	-20%	
Renewals Received	6,369	7,812	9,038	42%	
Renewals Responded	5,061	6,717	8,103	60%	

Advanced Practice Pharmacist	120	443	136	13%	
Pharmacist/Intern	1,417	3,929	3,836	171%	
Pharmacy	1,177	1,681	2,007	71%	
Sterile Compounding/Outsourcing/CHP	367	477	348	-5%	
Wholesale/Clinic/Hypodermic/3PL	428	1,363	764	79%	
Automated Drug Delivery System (ADD) Received	n/a	165	345	n/a	
Change of PIC/DRIC/RMG and DOB	440	694	375	-15%	
Change of Permit	869	445	455	-48%	
Renewals	7,763	5,338	4,033	-48%	
Reception	n/a	n/a	73,406	n/a	

The board did not collect the data separately for the items identified as "n/a".

UPDATE LICENSING RECORDS

Processed	2,368	2,128	1,884	-20%	
Approved	2,169	2,389	1,884	-13%	
Pending	534	178	276	-48%	
Processed	155	185	130	-16%	
Approved	113	202	115	2%	
Pending	90	46	61	-32%	
Processed	19	28	25	32%	
Approved	22	31	20	-9%	
Pending	5	1	6	20%	

Processed	n/a	111	133	n/a	
Approved	n/a	82	58	n/a	
Pending	n/a	30	109	n/a	
* Implemented tracking FY 19/20					
Processed	1,511	1,462	1,027	-32%	
Approved	1,126	1,124	1,097	-3%	
Pending	1,374	1,717	1,724	25%	
Processed	1	0	0	-100%	
Approved	1	0	0	-100%	
Pending	0	0	0	n/a	
Processed	428	507	321	-25%	
Approved	390	459	254	-35%	
Pending	256	227	318	24%	
Processed	n/a	n/a	152	n/a	
Completed	n/a	n/a	136	n/a	
Pending	n/a	n/a	19	n/a	
* The Board did not start reporting Intern Pharmacist Extensions until FY 19/20					
Off-site Storage	169	736	166	-2%	
Transfer of Intern Hours	40	42	29	-28%	
License Verification	2,489	2,112	1,748	-30%	
DISCONTINUED OF BUSINESS					
Site Licenses	FY 18/19	FY 19/20	FY 20/21	% CHANGE FY18/19 to FY 20/21	TREND LINES
Automated Drug Delivery System (ADD)	n/a	57	74	n/a	
Automated Drug Delivery System EMS (ADE)	n/a	0	0	n/a	
Automated Patient Dispensing System 340B Clinic (ADC)	n/a	0	1	n/a	
Centralized Hospital Packaging Government Owned (CHE)	n/a	0	0	n/a	
Centralized Hospital Packaging (CHP)	n/a	0	0	n/a	
Clinics (CLN)	n/a	15	31	n/a	
Clinics Government Owned (CLE)	n/a	4	4	n/a	
Drug Room (DRM)	n/a	0	6	n/a	
Drug Room Government Owned (DRE)	n/a	0	0	n/a	
Hospitals (HSP)	n/a	2	4	n/a	
Hospitals Government Owned (HPE)	n/a	2	2	n/a	
Hospital Satellite Sterile Compounding (SCP)	n/a	0	0	n/a	
Hospital Satellite Sterile Compounding Government Owned (SCE)	n/a	0	0	n/a	
Hypodermic Needle and Syringes (HYP)	n/a	1	2	n/a	
Correctional Pharmacy (LCF)	n/a	0	2	n/a	
Outsourcing Facility (OSF)	n/a	1	0	n/a	
Outsourcing Facility Nonresident (NSF)	n/a	3	2	n/a	

Pharmacy (PHY)	n/a	139	89	n/a	n/a
Pharmacy (PHY) chain	n/a	82	44	n/a	n/a
Pharmacy Government Owned (PHE)	n/a	0	2	n/a	n/a
Remote Dispensing Pharmacy (PHR)	n/a	0	1	n/a	n/a
Pharmacy Nonresident (NRP)	n/a	22	19	n/a	n/a
Sterile Compounding (LSC)	n/a	47	26	n/a	n/a
Sterile Compounding Government Owned (LSE)	n/a	6	8	n/a	n/a
Sterile Compounding Nonresident (NSC)	n/a	5	3	n/a	n/a
Surplus Medication Collection Distribution Intermediary (SME)	n/a	0	0	n/a	n/a
Third-Party Logistics Providers (TPL)	n/a	1	2	n/a	n/a
Third-Party Logistics Providers Nonresident (NPL)	n/a	3	3	n/a	n/a
Veterinary Food-Animal Drug Retailer (VET)	n/a	1	0	n/a	n/a
Wholesalers (WLS)	n/a	22	7	n/a	n/a
Wholesalers Government Owned (WLE)	n/a	2	1	n/a	n/a
Wholesalers Nonresident (OSD)	n/a	16	19	n/a	n/a
Total	0	431	352	n/a	n/a

* The Board did not start reporting Licenses discontinued by date of closure until FY 19/20

LICENSES RENEWED

Designated Representatives Vet (EXV)	55	63	51	-7%	
Designated Representatives-3PL (DRL)	228	254	277	21%	
Designated Representatives-Reverse Distributor (DRR)	0	2	1	n/a	
Designated Paramedic (DPM)	0	0	1	n/a	
Pharmacist (RPH)	20,573	21,920	20,413	-1%	
Advanced Practice Pharmacist (APH)	180	311	410	128%	
Pharmacy Technician (TCH)	30,172	30,705	29,073	-4%	
Total	53,760	55,719	52,589	-2%	

Automated Drug Delivery System EMS (ADE)	n/a	0	1	n/a	
Automated Patient Dispensing System 340B Clinic (ADC)	n/a	1	0	n/a	
Centralized Hospital Packaging Government Owned (CHE)	1	1	3	200%	
Centralized Hospital Packaging (CHP)	8	7	7	-13%	
Clinics (CLN)	968	1,056	1,126	16%	
Clinics Government Owned (CLE)	228	357	943	314%	
Drug Room (DRM)	20	23	17	-15%	
Drug Room Government Owned (DRE)	9	10	10	11%	
Hospitals (HSP)	356	379	362	2%	
Hospitals Government Owned (HPE)	83	75	71	-14%	
Hospital Satellite Sterile Compounding (SCP)	1	2	4	300%	
Hospital Satellite Sterile Compounding Government Owned (SCE)	0	2	1	n/a	
Hypodermic Needle and Syringes (HYP)	243	240	221	-9%	
Correctional Pharmacy (LCF)	56	59	61	9%	
Outsourcing Facility (OSF)	5	6	3	100%	
Outsourcing Facility Nonresident (NSF)	16	12	19	19%	
Pharmacy (PHY)	6,188	6,241	6,065	-2%	
Pharmacy Government Owned (PHE)	125	128	132	6%	
Remote Dispensing Pharmacy (PHR)	0	0	1	n/a	
Pharmacy Nonresident (NRP)	442	486	491	11%	
Sterile Compounding (LSC)	680	682	686	1%	
Sterile Compounding Government Owned (LSE)	97	110	111	14%	
Sterile Compounding Nonresident (NSC)	52	60	55	6%	
Surplus Medication Collection Distribution Intermediary (SME)	1	0	1	0%	
Third-Party Logistics Providers (TPL)	16	27	23	44%	
Third-Party Logistics Providers Nonresident (NPL)	49	68	76	55%	
Veterinary Food-Animal Drug Retailer (VET)	18	16	16	-11%	
Wholesalers (WLS)	427	414	417	-2%	
Wholesalers Government Owned (WLE)	11	12	11	0%	
Wholesalers Nonresident (OSD)	614	608	673	10%	

Total	10,714	11,686	12,397	16%	
Total Licenses Renewed	64,474	67,405	64,986	1%	
Licenses identified as "n/a" were not in effect or eligible for renewal during the fiscal year.					

CURRENT LICENSE POPULATION

Individual Licenses	FY 18/19	FY 19/20	FY 20/21	% CHANGE FY18/19 to FY 20/21	TREND LINES
Designated Representatives (EXC)	2,909	2,885	2,844	-2%	
Designated Representatives Vet (EXV)	66	67	59	-11%	
Designated Representatives-3PL (DRL)	300	347	392	31%	
Designated Representatives-Reverse Distributor (DRR)	2	4	7	250%	
Designated Paramedic (DPM)	0	3	3	n/a	
Intern Pharmacist (INT)	6,541	6,943	5,999	-8%	
Pharmacist (RPH)	47,085	47,926	48,568	3%	
Advanced Practice Pharmacist (APH)	550	803	890	62%	
Pharmacy Technician (TCH)	70,126	69,233	67,986	-3%	
Total	127,579	128,211	126,748	-1%	

Site Licenses	FY 18/19	FY 19/20	FY 20/21	% CHANGE FY18/19 to FY 20/21	TREND LINES
Automated Drug Delivery System (ADD)	n/a	910	947	n/a	
Automated Drug Delivery System EMS (ADE)	0	1	1	n/a	
Automated Patient Dispensing System 340B Clinic (ADC)	1	1	0	n/a	
Centralized Hospital Packaging Government Owned (CHE)	2	2	2	0%	
Centralized Hospital Packaging (CHP)	8	8	8	0%	
Clinics (CLN)	1,147	1,301	1,326	16%	
Clinics Government Owned (CLE)	357	880	910	155%	
Drug Room (DRM)	22	22	22	0%	
Drug Room Government Owned (DRE)	10	10	10	0%	
Hospitals (HSP)	385	389	394	2%	
Hospitals Government Owned (HPE)	83	82	78	-6%	
Hospital Satellite Sterile Compounding (SCP)	3	4	4	33%	
Hospital Satellite Sterile Compounding Government Owned (SCE)	0	1	2	n/a	
Hypodermic Needle and Syringes (HYP)	297	300	302	2%	
Correctional Pharmacy (LCF)	60	61	61	2%	
Outsourcing Facility (OSF)	5	4	4	-20%	
Outsourcing Facility Nonresident (NSF)	23	24	25	9%	
Pharmacy (PHY)	6,455	6,399	6,376	-1%	
Pharmacy Government Owned (PHE)	130	135	137	5%	
Remote Dispensing Pharmacy (PHR)	0	1	2	n/a	
Pharmacy Nonresident (NRP)	553	581	605	9%	
Sterile Compounding (LSC)	750	746	741	-1%	
Sterile Compounding Government Owned (LSE)	119	113	110	-8%	
Sterile Compounding Nonresident (NSC)	70	68	63	-10%	
Surplus Medication Collection Distribution Intermediary (SME)	1	1	1	0%	
Third-Party Logistics Providers (TPL)	26	33	35	35%	
Third-Party Logistics Providers Nonresident (NPL)	68	84	101	49%	
Veterinary Food-Animal Drug Retailer (VET)	21	21	20	-5%	
Wholesalers (WLS)	530	545	546	3%	
Wholesalers Government Owned (WLE)	14	14	14	0%	
Wholesalers Nonresident (OSD)	754	789	830	10%	
Total	11,894	13,530	13,677	15%	
Total Population	139,473	141,741	140,425	1%	

Licenses identified as "n/a" were not in effect during the fiscal year.