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Business, Consumer Services and Housing Agency  
Department of Consumer Affairs  
Gavin Newsom, Governor



**To: Board Members**

**Subject: Agenda Item IV. Discussion and Consideration of Results of Workforce Survey**

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**Background:**

As part of the Board's evaluation of medication errors, and in response to information at the national level, suggesting that workforce issues may be a contributing factor to these types of errors, the Board developed a workforce survey intended to focus on the community pharmacy setting. Board staff partnered with DCA to develop the survey. As part of the April 29-30, 2021 Board Meeting, members approved the workforce survey.

Notification of the survey was released via the Board's subscriber alert and the Board received over 4,200 responses. Since that time, Board staff have continued their partnership with DCA experts, including Dr. Tracy Montez to review the survey results.

**At this Meeting:**

Members will receive a presentation on some of the findings of the survey.