



## LICENSING COMMITTEE REPORT

Stan Weisser, Licensee Member, Chairperson  
Debbie Veale, Licensee Member, Vice Chairperson  
Lavanza Butler, Licensee Member  
Ricardo Sanchez, Public Member  
Albert Wong, Licensee Member

### a. Summary of the Committee's Pharmacy Technician Summit on April 4, 2017

#### Relevant Law

Business and Professions Code (BPC) Section 4202 provides the general pathways to licensure as a pharmacy technician. In addition, California Code of Regulations (CCR) section 1793.5 further details the application requirements.

BPC section 4038 provides the definition of a pharmacy technician as an individual who assists a pharmacist in a pharmacy in the performance of his or her pharmacy related duties.

BPC section 4115 specifies that a pharmacy technician may perform packaging, manipulative, repetitive or other nondiscretionary tasks only while assisting, and while under the direct supervision and control of, a pharmacist.

CCR section 1793.2 specifies duties that may be performed by a pharmacy technician.

#### Background

The requirements for licensure as a pharmacy technician are fairly minimal and include:

- Application and fee.
- Fingerprint background check.
- Query from the National Practitioner Data Bank.
- Description on qualifications and supporting documents.

Acceptable qualifications include any of the following:

- Completion of a technician training program.
- Certification from a specified program (currently either PTCB or ExCPT).
- Associate degree in pharmacy technology.

The only requirement for renewal is currently a fee.

### Pending Changes

The board currently has a regulation pending to update the renewal requirements to also include self-reporting of criminal and disciplinary information. The board adopted this regulation, and it is currently undergoing review by the DCA.

Further, the board is also in the process of updating the application form via regulation to update reference to certification programs as well as to modify Title 16, CCR section 1793.6, to strengthen the requirements of some pharmacy technician programs.

### Prior Committee Discussion

During its June 2016 meeting, the committee heard that tasks performed by pharmacy technicians vary nationwide. For example, in Alabama pharmacy technicians may not handle controlled substances. In Utah, in addition to duties consistent with pharmacy technician duties in California, pharmacy technicians may also counsel for OTC drugs and dietary supplements under the direct supervision of a pharmacist as well as accept new prescription drug orders left on a voicemail for pharmacist review. In Alaska, if a pharmacy technician will assist in the preparation of sterile pharmaceuticals, the technician must have completed a minimum of 40 hours of on-the-job training in the preparation, sterilization, aseptic technique, and admixture of parenteral and other sterile pharmaceuticals before the pharmacy technician may regularly perform the tasks.

### Summary of Committee Discussion

The committee discussed the current application and renewal requirements. The committee discussed if changes should be made to the renewal requirements to include completion of continuing education. The committee also sought clarification from those in attendance if requiring continuing education would become a barrier to continued licensure.

The committee discussed the various settings where pharmacy technicians may be focused on different types of responsibilities to support a pharmacist -- for example, a community pharmacy, hospital pharmacy, etc., -- and requested input from the public on each of the settings.

The committee noted the need to review the current marketplace and anticipate future needs when assessing the issue while noting that any changes need to focus on how it will benefit consumers. Such benefits could include pharmacists being available to engage in more patient care activities.

The committee heard public comment about how the role of the technician is evolving in other states as well as recent studies in the area including tech-check-tech in the retail setting and a pilot program study in Iowa.

For its next discussion, the committee requested that staff prepare a comparison of the

training requirements for some of the expanded duties currently being performed in other states.

During its next meeting, it is anticipated that the committee will review the comparison data provided and continue its assessment of application and renewal requirements as well as possible changes in duties. Some of the large policy questions the committee will be considering are whether there should be creation of an advanced pharmacy technician license or similar model as well as if continuing education should be a requirement for renewal of a pharmacy technician license.

**Attachment 1** includes a copy of the relevant laws.

b. **Licensing Statistics**

**Attachment 2**

Licensing Statistics for July 1, 2016 – March 31, 2017

**Attachment 2** includes the licensing statistics for the first nine months of the fiscal year.

The board has received 12,673 license applications, including:

- 4,447 for pharmacy technician.
- 2,093 for intern pharmacist.
- 1,493 for pharmacist.
- 164 for advanced practice pharmacist.

As of March 31, 2017, the board has issued 9,326 licenses, renewed 48,286 licenses and has 139,286 active licenses, including:

- 44,905 pharmacists.
- 25 advanced practice pharmacists.
- 6,857 intern pharmacists.
- 72, 434 pharmacy technicians.
- 8,162 pharmacies.
- 516 hospitals and exempt hospitals.

General processing information by site license type is provided below, reflecting data as of April 21, 2017. The numbers reflect the time an application is received by the board through the time it is processed by licensing staff, which may include a deficiency letter being sent to the applicant. If an incomplete application is received, there will be additional processing time involved.

<b>Site Application Type</b>	<b>Number of Days</b>
Pharmacy	14
Nonresident Pharmacy	8
Sterile Compounding	11
Nonresident Sterile Compounding	14
Hospital	4
Clinic	28
Wholesaler	24
Nonresident Wholesaler	30
Third-Party Logistics Provider	29
Nonresident Third-Party Logistics Provider	Current

In addition to general processing times, the processing time for evaluating deficiency mail of site licenses is averaging two to 15 days, depending on the license type.

Minutes from the summit will be provided during the meeting.

# **Attachment 1**

## **BUSINESS AND PROFESSIONS CODE 4202**

(a) The board may issue a pharmacy technician license to an individual if he or she is a high school graduate or possesses a general educational development certificate equivalent, and meets any one of the following requirements:

- (1) Has obtained an associate's degree in pharmacy technology.
- (2) Has completed a course of training specified by the board.
- (3) Has graduated from a school of pharmacy recognized by the board.
- (4) Is certified by a pharmacy technician certifying organization offering a pharmacy technician certification program accredited by the National Commission for Certifying Agencies that is approved by the board.

(b) The board shall adopt regulations pursuant to this section for the licensure of pharmacy technicians and for the specification of training courses as set out in paragraph (2) of subdivision (a). Proof of the qualifications of any applicant for licensure as a pharmacy technician shall be made to the satisfaction of the board and shall be substantiated by any evidence required by the board.

(c) The board shall conduct a criminal background check of the applicant to determine if an applicant has committed acts that would constitute grounds for denial of licensure, pursuant to this chapter or Chapter 2 (commencing with Section 480) of Division 1.5.

(d) The board may suspend or revoke a license issued pursuant to this section on any ground specified in Section 4301.

(e) Once an individual is licensed as a pharmacist, the pharmacy technician registration is no longer valid and the pharmacy technician license shall be returned to the board within 15 days.

### **CCR § 1793.5. Pharmacy Technician Application.**

The "Pharmacy Technician Application" (Form 17A-5 (Rev. 10/15)), incorporated by reference herein, required by this section is available from the Board of Pharmacy upon request.

(a) Each application for a pharmacy technician license shall include:

- (1) Information sufficient to identify the applicant.
- (2) A description of the applicant's qualifications and supporting documentation for those qualifications.
- (3) A criminal background check that will require submission of fingerprints in a manner specified by the board and the fee authorized in Penal Code section 11105(e).
- (4) A sealed, original Self-Query from the National Practitioner Data Bank (NPDB) dated no earlier than 60 days of the date an application is submitted to the board.

(b) The applicant shall sign the application under penalty of perjury and shall submit it to the Board of Pharmacy.

(c) The board shall notify the applicant within 30 days if an application is deficient; and what is needed to correct the deficiency. Once the application is complete, and upon completion of any investigation conducted pursuant to section 4207 of the Business and Professions Code, the board will notify the applicant within 60 days of a license decision.

(d) Before expiration of a pharmacy technician license, a pharmacy technician must renew that license by payment of the fee specified in subdivision (r) of section 4400 of the Business and Professions Code.

Note: Authority cited: Sections 163.5, 4005, 4007, 4038, 4115, 4202, 4207 and 4400, Business and Professions Code. Reference: Sections 163.5, 4005, 4007, 4038, 4115, 4202, 4207, 4402 and 4400, Business and Professions Code; and Section 11105, Penal Code.

## BUSINESS AND PROFESSIONS CODE - BPC

### 4038.

(a) "Pharmacy technician" means an individual who assists a pharmacist in a pharmacy in the performance of his or her pharmacy related duties, as specified in Section 4115.

(b) A "pharmacy technician trainee" is a person who is enrolled in a pharmacy technician training program operated by a California public postsecondary education institution or by a private postsecondary vocational institution approved by the Bureau for Private Postsecondary and Vocational Education.

**4115.** (a) A pharmacy technician may perform packaging, manipulative, repetitive, or other <sup>1</sup>nondiscretionary tasks only while assisting, and while under the direct supervision and control of, a pharmacist. The pharmacist shall be responsible for the duties performed under his or her supervision by a technician.

(b) This section does not authorize the performance of any tasks specified in subdivision (a) by a pharmacy technician without a pharmacist on duty.

(c) This section does not authorize a pharmacy technician to perform any act requiring the exercise of professional judgment by a pharmacist.

(d) The board shall adopt regulations to specify tasks pursuant to subdivision (a) that a pharmacy technician may perform under the supervision of a pharmacist. Any pharmacy that employs a pharmacy technician shall do so in conformity with the regulations adopted by the board.

(e) A person shall not act as a pharmacy technician without first being licensed by the board as a pharmacy technician.

(f) (1) A pharmacy with only one pharmacist shall have no more than one pharmacy technician performing the tasks specified in subdivision (a). The ratio of pharmacy technicians performing the tasks specified in subdivision (a) to any additional pharmacist shall not exceed 2:1, except that this ratio shall not apply to personnel performing clerical functions pursuant to Section 4116 or 4117. This ratio is applicable to all practice settings, except for an inpatient of a licensed health facility, a patient of a licensed home health agency, as specified in paragraph (2), an inmate of a correctional facility of the Department of Corrections and Rehabilitation, and for a person receiving treatment in a facility operated by the State Department of State Hospitals, the State Department of Developmental Services, or the Department of Veterans Affairs.

(2) The board may adopt regulations establishing the ratio of pharmacy technicians performing the tasks specified in subdivision (a) to pharmacists applicable to the filling of prescriptions of an inpatient of a licensed health facility and for a patient of a licensed home health agency. Any ratio established by the board pursuant to this subdivision shall allow, at a minimum, at least one pharmacy technician for a single pharmacist in a pharmacy and two pharmacy technicians for each additional pharmacist, except that this ratio shall not apply to personnel performing clerical functions pursuant to Section 4116 or 4117.

(3) A pharmacist scheduled to supervise a second pharmacy technician may refuse to supervise a second pharmacy technician if the pharmacist determines, in the exercise of his or her professional judgment, that permitting the second pharmacy technician to be on duty would interfere with the effective performance of the pharmacist's responsibilities under this chapter. A pharmacist assigned to supervise a second pharmacy technician shall notify the pharmacist in charge in writing of his or her determination, specifying the circumstances of concern with respect to the pharmacy or the pharmacy technician that have led to the determination, within a reasonable period, but not to exceed 24 hours, after the posting of the relevant schedule. An entity employing a pharmacist shall not discharge, discipline, or otherwise discriminate against any pharmacist in the terms and conditions of employment for exercising or attempting to exercise in good faith the right established pursuant to this paragraph.

(g) Notwithstanding subdivisions (a) and (b), the board shall by regulation establish conditions to permit the temporary absence of a pharmacist for breaks and lunch periods pursuant to Section 512 of the Labor

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<sup>1</sup> Nondiscretionary tasks defined at 16 CCR § 1793.2



Code and the orders of the Industrial Welfare Commission without closing the pharmacy. During these temporary absences, a pharmacy technician may, at the discretion of the pharmacist, remain in the pharmacy but may only perform nondiscretionary tasks. The pharmacist shall be responsible for a pharmacy technician and shall review any task performed by a pharmacy technician during the pharmacist's temporary absence. This subdivision shall not be construed to authorize a pharmacist to supervise pharmacy technicians in greater ratios than those described in subdivision (f).

(h) The pharmacist on duty shall be directly responsible for the conduct of a pharmacy technician supervised by that pharmacist.

(i) In a health care facility licensed under subdivision (a) of Section 1250 of the Health and Safety Code, a pharmacy technician's duties may include any of the following:

(1) Packaging emergency supplies for use in the health care facility and the hospital's emergency medical system or as authorized under Section 4119.

(2) Sealing emergency containers for use in the health care facility.

(3) Performing monthly checks of the drug supplies stored throughout the health care facility. Irregularities shall be reported within 24 hours to the pharmacist in charge and the director or chief executive officer of the health care facility in accordance with the health care facility's policies and procedures.

*(Amended by Stats. 2015, Ch. 303, Sec. 5. Effective January 1, 2016.)*

### **§ 1793.2. Duties of a Pharmacy Technician.**

"Nondiscretionary tasks" as used in Business and Professions Code section 4115, include:

- (a) removing the drug or drugs from stock;
- (b) counting, pouring, or mixing pharmaceuticals;
- (c) placing the product into a container;
- (d) affixing the label or labels to the container;
- (e) packaging and repackaging.

Note: Authority cited: Sections 4005, 4007, 4038, 4115 and 4202, Business and Professions Code. Reference: Sections 4005, 4007, 4038, 4115 and 4202, Business and Professions Code.

### **CCR § 1793.7. Requirements for Pharmacies Employing Pharmacy Technicians.**

(a) Except as otherwise provided in section 1793.8, any function performed by a pharmacy technician in connection with the dispensing of a prescription, including repackaging from bulk and storage of pharmaceuticals, must be verified and documented in writing by a pharmacist. Except for the preparation of prescriptions for an inpatient of a hospital and for an inmate of a correctional facility, the pharmacist shall indicate verification of the prescription by initialing the prescription label before the medication is provided to the patient.

(b) Pharmacy technicians must work under the direct supervision of a pharmacist and in such a relationship that the supervising pharmacist is fully aware of all activities involved in the preparation and dispensing of medications, including the maintenance of appropriate records.

(c) A pharmacy technician must wear identification clearly identifying him or her as a pharmacy technician.

(d) Any pharmacy employing or using a pharmacy technician shall develop a job description and written policies and procedures adequate to ensure compliance with the provisions of Article 11 of this Chapter, and shall maintain, for at least three years from the time of making, records adequate to establish compliance with these sections and written policies and procedures.

(e) A pharmacist shall be responsible for all activities of pharmacy technicians to ensure that all such activities are performed completely, safely and without risk of harm to patients.

(f) For the preparation of a prescription for an inpatient of a licensed health facility and for a patient of a licensed home health agency, the ratio shall not be less than one pharmacist on duty for a total of two

pharmacy technicians on duty. Pursuant to Business and Professions Code section 4115(g)(1), this ratio shall not apply to the preparation of a prescription for an inmate of a correctional facility of the Department of the Youth Authority or the Department of Corrections, or for a person receiving treatment in a facility operated by the State Department of Mental Health, the State Department of Developmental Services, or the Department of Veterans Affairs.

Note: Authority cited: Sections 4005, 4007, 4038, 4115 and 4202, Business and Professions Code. Reference: Sections 4005, 4007, 4038, 4115 and 4202, Business and Professions Code.

### **CCR§ 1793.8. Technicians in Hospitals with Clinical Pharmacy Programs.**

(a) A general acute care hospital, as defined in Health and Safety Code 1250(a), that has an ongoing clinical pharmacy program may allow pharmacy technicians to check the work of other pharmacy technicians in connection with the filling of floor and ward stock and unit dose distribution systems for patients admitted to the hospital whose orders have previously been reviewed and approved by a licensed pharmacist.

Only inpatient hospital pharmacies as defined in 4029(a) that maintain a clinical pharmacy services program as described in 4052.1 may have a technician checking technician program as described. The pharmacy shall have on file a description of the clinical pharmacy program prior to initiating a technician checking technician program.

(1) This section shall only apply to acute care inpatient hospital pharmacy settings.

(2) Hospital pharmacies that have a technician checking technician program shall deploy pharmacists to the inpatient care setting to provide clinical services.

(b) Compounded or repackaged products must have been previously checked by a pharmacist and then may be used by the technician to fill unit dose distribution systems, and floor and ward stock.

(c) To ensure quality patient care and reduce medication errors, programs that use pharmacy technicians to check the work of other pharmacy technicians pursuant to this section must include the following components:

(1) The overall operation of the program shall be the responsibility of the pharmacist-in-charge.

(2) The program shall be under the direct supervision of a pharmacist and the parameters for the direct supervision shall be specified in the facility's policies and procedures.

(3) The pharmacy technician who performs the checking function has received specialized and advanced training as prescribed in the policies and procedures of the facility.

(4) To ensure quality there shall be ongoing evaluation of programs that use pharmacy technicians to check the work of other pharmacy technicians.

Note: Authority cited: Sections 4005 and 4115, Business and Professions Code. Reference: Sections 4005, 4052.1 and 4115, Business and Professions Code. Authority cited: Sections 4005 and 4115, Business and Professions Code. Reference: Sections 4005, 4052.1 and 4115, Business and Professions Code.

# **Attachment 2**

Board of Pharmacy Licensing Statistics - Fiscal Year 2016/17

**APPLICATIONS**

**Received**

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	FYTD
Designated Representatives (EXC)	34	52	37	44	23	36	33	32	58				349
Designated Representatives Vet (EXV)	2	0	2	0	1	0	4	1	0				10
Designated Representatives-3PL (DRL)	7	10	6	8	6	5	6	2	6				56
Intern Pharmacist (INT)	62	564	597	393	67	76	82	114	138				2093
Pharmacist (exam applications)	187	203	217	182	123	125	141	148	167				1493
Advanced Practice Pharmacist (APH)	n/a	n/a	n/a	n/a	n/a	32	51	26	55				164
Pharmacist (initial licensing applications)	133	132	686	115	253	86	137	51	74				1667
Pharmacy Technician (TCH)	507	576	465	502	407	415	517	529	529				4447
Centralized Hospital Packaging (CHP)	0	0	0	0	0	0	0	0	0				0
Clinics (CLN)	6	7	20	8	3	5	2	6	10				67
Clinics Exempt (CLE)	6	1	14	1	0	0	1	1	5				29
Drug Room (DRM)	0	0	0	0	0	1	0	0	0				1
Drug Room -Temp	0	0	0	0	0	1	0	0	0				1
Drug Room Exempt (DRE)	0	0	0	0	0	0	0	0	0				0
Hospitals (HSP)	1	1	1	1	1	1	0	3	3				12
Hospitals - Temp	1	2	1	0	1	1	0	3	3				12
Hospitals Exempt (HPE)	0	0	0	0	0	0	0	0	1				1
Hypodermic Needle and Syringes (HYP)	2	1	0	0	3	0	3	8	2				19
Hypodermic Needle and Syringes Exempt (HYE)	0	0	0	0	0	0	0	0	0				0
Correctional Pharmacy (LCF)	0	0	1	0	0	0	1	1	0				3
Outsourcing Facility (OSF)	n/a	n/a	n/a	n/a	n/a	0	0	2	3				5
Outsourcing Facility - Temp	n/a	n/a	n/a	n/a	n/a	0	0	0	0				0
Outsourcing Facility Nonresident (NSF)	n/a	n/a	n/a	n/a	n/a	3	5	9	7				24
Outsourcing Facility Nonresident - Temp	n/a	n/a	n/a	n/a	n/a	0	0	0	0				0
Pharmacy (PHY)	44	567	85	136	40	27	41	32	37				1009
Pharmacy - Temp	14	540	56	25	93	9	9	10	23				779
Pharmacy Exempt (PHE)	0	1	0	0	0	1	0	0	0				2
Pharmacy Nonresident (NRP)	10	9	14	8	13	8	12	7	15				96
Pharmacy Nonresident Temp	1	1	4	2	5	4	5	2	3				27
Sterile Compounding (LSC)	4	5	8	5	4	0	2	10	10				48
Sterile Compounding - Temp	2	3	2	0	0	0	0	5	11				23
Sterile Compounding Exempt (LSE)	0	0	0	0	0	0	0	1	0				1
Sterile Compounding Nonresident (NSC)	3	2	4	1	2	2	0	2	2				18
Sterile Compounding Nonresident Temp	1	1	1	1	0	0	0	0	0				4
Surplus Medication Collection Distribution Intermediary (SME)	0	0	0	0	0	0	0	0	0				0
Third-Party Logistics Providers (TPL)	1	0	0	3	0	2	1	0	0				7
Third-Party Logistics Providers - Temp	1	0	0	0	0	2	0	0	0				3
Third-Party Logistics Providers Nonresident (NPL)	2	1	1	3	1	0	2	1	2				13
Third-Party Logistics Providers Nonresident Temp	0	0	0	0	0	0	1	0	0				1
Veterinary Food-Animal Drug Retailer (VET)	0	0	0	0	1	0	0	0	0				1
Veterinary Food-Animal Drug Retailer - Temp	0	0	0	0	0	0	0	0	0				0
Wholesalers (WLS)	4	4	11	3	7	7	3	2	11				52
Wholesalers - Temp	1	0	4	0	0	1	2	1	3				12
Wholesalers Exempt (WLE)	0	0	0	0	0	0	0	0	0				0
Wholesalers Nonresident (OSD)	4	10	10	17	10	15	11	10	14				101
Wholesalers Nonresident - Temp	0	0	5	4	1	1	3	3	6				23
<b>Total</b>	<b>1040</b>	<b>2693</b>	<b>2252</b>	<b>1462</b>	<b>1065</b>	<b>866</b>	<b>1075</b>	<b>1022</b>	<b>1198</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>12673</b>

All change of location applications are reported under the license type as a new license is issued effective 11/1/2014

Board of Pharmacy Licensing Statistics - Fiscal Year 2016/17

**APPLICATIONS (continued)**

**Issued**

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	FYTD
Designated Representatives (EXC)	25	26	30	32	35	35	22	17	54				276
Designated Representatives Vet (EXV)	0	3	0	1	0	1	0	2	1				8
Designated Representatives-3PL (DRL)	6	13	8	8	9	4	6	1	10				65
Intern Pharmacist (INT)	100	389	327	658	141	99	75	77	103				1969
Pharmacist (initial licensing applications)	17	244	291	505	167	188	117	73	75				1677
Advanced Practice Pharmacist (APH)	n/a	n/a	n/a	n/a	n/a	0	0	11	15				26
Pharmacy Technician (TCH)	453	672	490	445	577	490	390	495	437				4449
Centralized Hospital Packaging (CHP)	2	0	0	0	0	0	0	0	0				2
Clinics (CLN)	26	12	10	28	7	9	1	3	8				104
Clinics Exempt (CLE)	0	3	2	11	1	1	0	0	3				21
Drug Room (DRM)	0	0	0	0	0	0	0	0	1				1
Drug Room-Temp	0	0	0	0	1	1	0	0	0				2
Drug Room Exempt (DRE)	0	0	0	0	0	0	0	0	0				0
Hospitals (HSP)	1	2	2	1	0	2	0	1	0				9
Hospitals - Temp	0	5	2	0	0	0	1	0	0				8
Hospitals Exempt (HPE)	1	1	0	0	0	0	0	0	0				2
Hypodermic Needle and Syringes (HYP)	1	2	0	0	0	1	1	0	5				10
Hypodermic Needle and Syringes Exempt (HYE)	0	0	0	0	0	0	0	0	0				0
Correctional Pharmacy (LCF)	0	0	0	1	1	0	0	0	0				2
Outsourcing Facility (OSF)	n/a	n/a	n/a	n/a	n/a	0	0	0	0				0
Outsourcing Facility - Temp	n/a	n/a	n/a	n/a	n/a	0	0	0	0				0
Outsourcing Facility Nonresident (NSF)	n/a	n/a	n/a	n/a	n/a	0	0	0	0				0
Outsourcing Facility Nonresident - Temp	n/a	n/a	n/a	n/a	n/a	0	0	0	0				0
Pharmacy (PHY)	24	27	36	41	22	21	27	25	30				253
Pharmacy - Temp	4	12	6	7	7	91	8	6	10				151
Pharmacy Exempt (PHE)	2	0	0	0	1	1	0	2	0				6
Pharmacy Nonresident (NRP)	5	3	5	5	4	9	8	8	16				63
Pharmacy Nonresident Temp	1	1	0	4	4	1	4	0	6				21
Sterile Compounding (LSC)	4	6	3	7	2	3	1	3	5				34
Sterile Compounding - Temp	0	7	5	1	1	0	1	0	0				15
Sterile Compounding Exempt (LSE)	2	0	0	0	0	0	0	0	0				2
Sterile Compounding Nonresident (NSC)	4	3	0	1	0	3	1	0	0				12
Sterile Compounding Nonresident Temp	0	1	1	1	0	1	2	1	0				7
Surplus Medication Collection Distribution Intermediary (SME)	0	0	0	0	0	0	0	0	0				0
Third-Party Logistics Providers (TPL)	0	0	0	0	1	1	0	3	0				5
Third-Party Logistics Providers-Temp	0	0	0	0	0	0	1	0	0				1
Third-Party Logistics Providers Nonresident (NPL)	1	0	0	0	2	0	0	1	0				4
Third-Party Logistics Providers Nonresident Temp	0	0	0	0	0	0	0	0	0				0
Veterinary Food-Animal Drug Retailer (VET)	0	1	0	0	0	0	0	0	0				1
Veterinary Food-Animal Drug Retailer - Temp	0	0	0	0	0	0	0	0	0				0
Wholesalers (WLS)	3	5	4	9	7	1	6	7	4				46
Wholesalers - Temp	0	0	0	0	0	1	0	0	0				1
Wholesalers Exempt (WLE)	0	0	0	0	0	0	0	0	0				0
Wholesalers Nonresident (OSD)	5	9	1	9	3	6	12	12	10				67
Wholesalers Nonresident - Temp	0	0	0	1	2	0	1	2	0				6
<b>Total</b>	<b>687</b>	<b>1447</b>	<b>1223</b>	<b>1776</b>	<b>995</b>	<b>970</b>	<b>685</b>	<b>750</b>	<b>793</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>9326</b>

Board of Pharmacy Licensing Statistics - Fiscal Year 2016/17

**APPLICATIONS (continued)**

**Pending**

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN
Designated Representatives (EXC)	247	258	263	281	268	258	257	269	267			
Designated Representatives Vet (EXV)	6	1	3	2	3	2	6	5	4			
Designated Representatives-3PL (DRL)	100	94	90	90	86	84	84	84	80			
Intern Pharmacist (INT)	156	218	557	283	175	146	139	153	162			
Pharmacist (exam applications)	1253	1169	1292	1160	1248	1188	1232	1148	1232			
Pharmacist (eligible exam(Status A))	2107	2061	1713	1425	1226	1164	1050	1104	1022			
Advanced Practice Pharmacist (APH)	n/a	n/a	n/a	n/a	n/a	32	80	96	131			
Pharmacy Technician (TCH)	1574	1378	1417	1488	1261	1270	1351	1336	1412			
Centralized Hospital Packaging (CHP)	8	8	8	8	8	8	8	8	6			
Clinics (CLN)	73	66	70	46	42	37	37	45	41			
Clinics Exempt (CLE)	21	20	28	12	11	10	10	11	10			
Drug Room (DRM)	4	4	4	4	3	3	2	2	0			
Drug Room Exempt (DRE)	0	0	0	0	0	0	0	0	0			
Hospitals (HSP)	16	8	5	5	7	6	5	7	9			
Hospitals Exempt (HPE)	1	0	0	0	0	0	0	0	1			
Hypodermic Needle and Syringes (HYP)	11	6	6	6	9	8	10	18	15			
Hypodermic Needle and Syringes Exempt (HYE)	0	0	0	0	0	0	0	0	0			
Correctional Pharmacy (LCF)	1	1	2	1	0	1	1	2	2			
Outsourcing Facility (OSF)	n/a	n/a	n/a	n/a	n/a	0	0	2	5			
Outsourcing Facility Nonresident (NSF)	n/a	n/a	n/a	n/a	n/a	0	0	15	21			
Pharmacy (PHY)	171	693	728	820	826	723	726	721	714			
Pharmacy Exempt (PHE)	4	5	5	5	3	3	3	1	1			
Pharmacy Nonresident (NRP)	120	128	135	130	134	129	127	127	114			
Sterile Compounding (LSC)	43	33	31	27	28	24	24	30	34			
Sterile Compounding - Exempt (LSE)	4	4	4	3	3	3	4	4	6			
Sterile Compounding Nonresident (NSC)	35	32	31	30	30	28	24	21	21			
Surplus Medication Collection Distribution Intermediary (SME)	0	0	0	0	0	0	0	0	0			
Third-Party Logistics Providers (TPL)	11	12	12	14	13	14	15	12	9			
Third-Party Logistics Providers Nonresident (NPL)	42	41	42	42	41	41	42	42	43			
Veterinary Food-Animal Drug Retailer (VET)	2	1	1	1	1	1	1	1	1			
Wholesalers (WLS)	71	70	76	60	56	55	44	36	42			
Wholesalers Exempt (WLE)	0	0	0	0	0	0	0	0	0			
Wholesalers Nonresident (OSD)	118	119	127	129	119	112	98	83	82			
<b>Total</b>	<b>6199</b>	<b>6430</b>	<b>6650</b>	<b>6072</b>	<b>5601</b>	<b>5350</b>	<b>5380</b>	<b>5383</b>	<b>5487</b>	<b>0</b>	<b>0</b>	<b>0</b>

The number of temporary applications are included in the primary license type.

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**APPLICATIONS (continued)**

**Withdrawn**

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	FYTD
Designated Representatives (EXC)	6	8	1	2	0	1	8	1	7				34
Designated Representatives Vet (EXV)	0	1	0	0	0	0	0	0	0				1
Designated Representatives-3PL (DRL)	1	1	1	0	0	1	1	0	0				5
Intern Pharmacist (INT)	0	0	1	2	30	1	0	1	3				38
Pharmacist (exam applications)	0	0	0	0	2	0	1	0	1				4
Pharmacist (initial licensing applications)	0	0	0	0	0	0	0	0	0				0
Advanced Practice Pharmacist (APH)	n/a	n/a	n/a	n/a	n/a	0	0	0	0				0
Pharmacy Technician (TCH)	14	3	6	5	5	3	6	6	14				62
Centralized Hospital Packaging (CHP)	0	0	0	0	0	0	0	0	2				2
Clinics (CLN)	0	0	3	6	1	0	1	0	0				11
Clinics Exempt (CLE)	0	0	0	5	0	0	1	0	0				6
Drug Room (DRM)	0	0	0	0	0	0	1	0	1				2
Drug Room Exempt (DRE)	0	0	0	0	0	0	0	0	0				0
Hospitals (HSP)	2	2	0	0	0	0	0	0	1				5
Hospitals Exempt (HPE)	0	0	0	0	0	0	0	0	0				0
Hypodermic Needle and Syringes (HYP)	0	4	0	0	0	0	1	0	0				5
Hypodermic Needle and Syringes Exempt (HYE)	0	0	0	0	0	0	0	0	0				0
Correctional Pharmacy (LCF)	0	0	0	0	0	0	0	0	0				0
Outsourcing Facility (OSF)	n/a	n/a	n/a	n/a	n/a	n/a	0	0	0				0
Outsourcing Facility Nonresident (NSF)	n/a	n/a	n/a	n/a	n/a	n/a	0	0	0				0
Pharmacy (PHY)	4	6	4	1	1	4	2	4	5				31
Pharmacy Exempt (PHE)	1	0	0	0	1	0	0	0	0				2
Pharmacy Nonresident (NRP)	1	1	1	5	1	1	2	1	3				16
Sterile Compounding (LSC)	0	2	0	0	0	0	0	1	0				3
Sterile Compounding Exempt (LSE)	0	0	0	0	0	0	0	0	0				0
Sterile Compounding Nonresident (NSC)	0	0	3	0	1	0	2	3	1				10
Surplus Medication Collection Distribution Intermediary (SME)	0	0	0	0	0	0	0	0	0				0
Third-Party Logistics Providers (TPL)	0	0	0	0	0	0	0	0	3				3
Third-Party Logistics Providers Nonresident (NPL)	0	2	1	1	0	0	1	0	1				6
Veterinary Food-Animal Drug Retailer (VET)	0	0	0	0	1	0	0	0	0				1
Wholesalers (WLS)	1	0	0	3	4	5	8	3	1				25
Wholesalers Exempt (WLE)	0	0	0	0	0	0	0	0	0				0
Wholesalers Nonresident (OSD)	1	1	0	6	11	12	13	11	1				56
<b>Total</b>	<b>31</b>	<b>31</b>	<b>21</b>	<b>36</b>	<b>58</b>	<b>28</b>	<b>48</b>	<b>31</b>	<b>44</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>328</b>

The number of temporary applications withdrawn is reflected in the primary license type.



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**APPLICATIONS (continued)**

**Denied**

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	FYTD
Designated Representatives (EXC)	0	0	0	0	0	0	0	0	0				0
Designated Representatives Vet (EXV)	0	0	0	0	0	0	0	0	0				0
Designated Representatives-3PL (DRL)	0	0	0	0	0	0	0	0	0				0
Intern Pharmacist (INT)	0	0	0	0	1	1	3	0	0				5
Pharmacist (exam applications)	1	0	1	0	0	0	0	1	0				3
Pharmacist (initial licensing applications)	0	0	0	0	0	0	0	0	0				0
Advanced Practice Pharmacist (APH)	n/a	n/a	n/a	n/a	n/a	0	0	0	0				0
Pharmacy Technician (TCH)	1	2	2	4	1	5	7	5	7				34
Centralized Hospital Packaging (CHP)	0	0	0	0	0	0	0	0	0				0
Clinics (CLN)	0	0	0	0	0	0	0	0	0				0
Clinics Exempt (CLE)	0	0	0	0	0	0	0	0	0				0
Drug Room (DRM)	0	0	0	0	0	0	0	0	0				0
Drug Room Exempt (DRE)	0	0	0	0	0	0	0	0	0				0
Hospitals (HSP)	0	0	0	0	0	0	0	0	0				0
Hospitals Exempt (HPE)	0	0	0	0	0	0	0	0	0				0
Hypodermic Needle and Syringes (HYP)	0	0	0	0	0	0	0	0	0				0
Hypodermic Needle and Syringes Exempt (HYE)	0	0	0	0	0	0	0	0	0				0
Correctional Pharmacy (LCF)	0	0	0	0	0	0	0	0	0				0
Outsourcing Facility (OSF)	n/a	n/a	n/a	n/a	n/a	0	0	0	0				0
Outsourcing Facility Nonresident (NSF)	n/a	n/a	n/a	n/a	n/a	0	0	0	0				0
Pharmacy (PHY)	1	0	0	1	0	2	0	1	1				6
Pharmacy Exempt (PHE)	0	0	0	0	0	0	0	0	0				0
Pharmacy Nonresident (NRP)	0	0	1	0	0	0	1	0	0				2
Sterile Compounding (LSC)	0	0	0	0	0	1	0	0	1				2
Sterile Compounding Exempt (LSE)	0	0	0	0	0	0	0	0	0				0
Sterile Compounding Nonresident (NSC)	0	0	1	0	0	0	0	1	0				2
Surplus Medication Collection Distribution Intermediary (SME)	0	0	0	0	0	0	0	0	0				0
Third-Party Logistics Providers (TPL)	0	0	0	0	0	0	0	0	0				0
Third-Party Logistics Providers Nonresident (NPL)	0	0	0	0	0	0	0	0	0				0
Veterinary Food-Animal Drug Retailer (VET)	0	0	0	0	0	0	0	0	0				0
Wholesalers (WLS)	0	0	0	0	0	0	0	0	1				1
Wholesalers Exempt (WLE)	0	0	0	0	0	0	0	0	0				0
Wholesalers Nonresident (OSD)	0	0	0	0	0	0	0	0	0				0
<b>Total</b>	<b>3</b>	<b>2</b>	<b>5</b>	<b>5</b>	<b>2</b>	<b>9</b>	<b>11</b>	<b>8</b>	<b>10</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>55</b>

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**RESPOND TO STATUS REQUESTS**

<b>A. Email Inquiries</b>	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	FYTD
Pharmacist/Intern Received	566	675	691	552	429	372	434	380	452				4551
Pharmacist/Intern Responded	402	508	515	417	388	344	382	317	396				3669
Pharmacy Technician Received	421	433	482	424	386	404	466	358	471				3845
Pharmacy Technician Responded	441	529	535	355	277	622	432	392	242				3825
Pharmacy Received	575	516	760	651	579	568	594	492	690				5425
Pharmacy Responded	555	517	709	636	549	647	540	563	760				5476
Sterile Compounding/Outsourcing Received	334	499	401	460	335	339	360	331	429				3488
Sterile Compounding/Outsourcing Responded	312	427	341	594	401	415	308	296	378				3472
Wholesale/Clinic/Hypodermic/3PL Received	538	619	355	451	450	239	307	319	378				3656
Wholesale/Clinic/Hypodermic/3PL Responded	479	446	446	373	391	472	354	248	284				3493
Pharmacist-in-Charge Received	135	209	191	139	52	117	186	133	101				1263
Pharmacist-in-Charge Responded	94	113	130	115	21	81	120	68	27				769
Change of Permit Received	364	251	411	463	403	392	521	381	516				3702
Change of Permit Responded	321	218	258	359	320	302	408	308	349				2843
Renewals Received	293	297	349	354	324	372	433	322	412				3156
Renewals Responded	227	261	291	282	220	266	308	230	332				2417

<b>B. Telephone Calls Received</b>	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	FYTD
Pharmacist/Intern	109	128	50	30	13	22	38	31	45				466
Pharmacy	89	100	135	108	94	72	102	101	88				889
Sterile Compounding/Outsourcing	74	54	63	108	66	52	38	38	30				523
Wholesale/Clinic/Hypodermic/3PL	75	103	117	75	96	76	66	76	60				744
Pharmacist-in-Charge	70	90	86	68	76	47	64	36	12				549
Change of Permit	63	46	70	63	93	41	69	42	38				525
Renewals	565	591	647	741	643	646	712	538	465				5548

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**UPDATE LICENSING RECORDS**

**A. Change of Pharmacist-in-Charge**

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	FYTD
Received	175	194	199	195	206	162	194	193	194				1712
Processed	235	190	208	181	192	242	287	62	75				1672
Approved	242	189	195	161	223	225	254	115	63				1667
Pending	231	240	238	269	247	193	137	226	362				362

**B. Change of Desig. Representative-in-Charge**

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	FYTD
Received	17	14	19	8	18	15	9	14	6				120
Processed	17	12	22	6	18	22	7	4	0				108
Approved	17	9	21	9	11	17	16	6	0				106
Pending	19	28	28	28	35	33	24	34	40				40

**C. Change of Responsible Manager**

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	FYTD
Received	3	0	1	0	3	2	2	2	0				13
Processed	1	3	0	1	0	3	4	1	0				13
Approved	0	1	0	4	0	0	1	1	0				7
Pending	7	4	5	1	4	6	7	8	8				8

**D. Change of Permits**

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	FYTD
Received	122	150	86	203	105	176	84	157	211				1294
Processed	192	40	115	182	76	351	73	35	223				1287
Approved	138	57	225	126	73	179	136	116	195				1245
Pending	844	892	752	888	852	890	840	869	907				907

**E. Discontinuance of Business**

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	FYTD
Received	22	32	28	31	42	32	33	34	42				296
Processed	35	24	37	18	43	35	35	17	0				244
Approved	39	17	47	19	27	37	44	31	0				261
Pending	86	91	85	98	113	108	96	103	146				146

**F. Requests Approved**

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	FYTD
Address/Name Changes	1154	1247	975	1005	833	811	1097	834	917				8873
Off-site Storage		41			97			71					209
Transfer of Intern Hours	0	19	3	15	2	8	4	0	3				54
License Verification	158	83	134	255	105	212	104	197	104				1352

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<b>Revenue Received</b>													
<b>(Revenue available through August 2016)</b>													
<b>A. Revenue Received</b>	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	FYTD
Applications	139,305	288,693	848,737	386,324	263,757	224,014	211,683	288,015	310,586				\$2,961,112
Renewals	679,896	1,674,124	1,158,389	1,395,199	1,720,126	1,209,204	995,643	1,009,075	1,102,408				\$10,944,062
Cite and Fine	84,702	67,793	201,577	153,811	236,863	195,688	125,127	180,206	154,819				\$1,400,586
Probation/Cost Recovery	50,102	28,646	46,712	75,913	168,105	146,774	136,662	72,087	97,012				\$822,013
Request for Information/Lic. Verification	2,330	1,770	1,590	2,790	5,860	2,180	3,845	2,160	3,590				\$26,115
Fingerprint Fee	4,704	7,514	9,408	7,497	8,771	4,949	7,150	9,016	11,735				\$70,744
<b>B. Licenses Renewed</b>													
	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	FYTD
Designated Representatives (EXC)	166	266	171	199	170	182	221	212	244				1,831
Designated Representatives Vet (EXV)	5	7	5	2	1	3	2	6	4				35
Designated Representatives-3PL (DRL)	13	18	26	6	12	12	7	9	11				114
Pharmacist (RPH)	1565	1988	1735	1504	1314	1796	1883	1376	1800				14,961
Advanced Practice Pharmacist (APH)	n/a	n/a	n/a	n/a	n/a	n/a	0	0	0				0
Pharmacy Technician (TCH)	2533	3080	2381	2684	2109	2607	2839	2161	2689				23,083
Centralized Hospital Packaging (CHP)	1	0	0	2	0	0	2	0	1				6
Clinics (CLN)	67	101	70	98	45	58	99	94	86				718
Clinics Exempt (CLE)	2	1	90	97	10	4	1	4	3				212
Drug Room (DRM)	4	1	2	0	1	2	1	2	2				15
Drug Room Exempt (DRE)	0	0	6	4	1	0	0	0	0				11
Hospitals (HSP)	17	23	23	78	30	19	43	27	34				294
Hospitals Exempt (HPE)	0	3	49	25	5	0	1	0	1				84
Hypodermic Needle and Syringes (HYP)	12	31	20	27	21	18	30	20	20				199
Hypodermic Needle and Syringes Exempt (HYE)	0	0	0	0	0	0	0	0	0				0
Correctional Pharmacy (LCF)	0	1	33	17	3	0	0	0	0				54
Outsourcing Facility (OSF)	n/a	n/a	n/a	n/a	n/a	0	0	0	0				0
Outsourcing Facility Nonresident (NSF)	n/a	n/a	n/a	n/a	n/a	0	0	0	0				0
Pharmacy (PHY)	182	287	693	1095	191	910	200	716	392				4,666
Pharmacy Exempt (PHE)	0	0	80	36	2	2	1	0	1				122
Pharmacy Nonresident (NRP)	26	30	40	30	37	32	35	35	46				311
Sterile Compounding (LSC)	51	39	46	154	52	44	48	64	53				551
Sterile Compounding Exempt (LSE)	0	4	1	100	3	2	0	0	0				110
Sterile Compounding Nonresident (NSC)	5	4	4	9	7	10	3	6	5				53
Surplus Medication Collection Distribution Intermediary (SME)	0	0	0	0	0	1	0	0	0				1
Third-Party Logistics Providers (TPL)	4	0	5	0	1	0	2	0	0				12
Third-Party Logistics Providers Nonresident (NPL)	4	6	8	7	3	3	13	1	3				48
Veterinary Food-Animal Drug Retailer (VET)	0	1	2	2	1	1	1	0	6				14
Wholesalers (WLS)	50	51	27	40	25	30	26	30	43				322
Wholesalers Exempt (WLE)	0	1	5	4	1	0	0	0	0				11
Wholesalers Nonresident (OSD)	46	53	52	67	49	41	51	35	54				448
<b>Total</b>	<b>4753</b>	<b>5996</b>	<b>5574</b>	<b>6287</b>	<b>4094</b>	<b>5777</b>	<b>5509</b>	<b>4798</b>	<b>5498</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>48286</b>

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Current Licensees													
	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	FYTD
Designated Representatives (EXC)	3008	3040	3062	3091	3126	3161	2964	2986	3034				3034
Designated Representatives Vet (EXV)	63	66	66	67	67	68	67	69	70				70
Designated Representatives-3PL (DRL)	204	221	225	233	241	245	251	253	262				262
Intern Pharmacist (INT)	6377	6607	6625	6859	6783	6802	6790	6839	6857				6857
Pharmacist (RPH)	43802	43974	44167	44621	44836	44868	44934	44920	44905				44905
Advanced Practice Pharmacist (APH)	n/a	n/a	n/a	n/a	n/a	n/a	0	11	25				25
Pharmacy Technician (TCH)	73277	73318	73173	73177	73064	72892	72740	72633	72434				72434
Centralized Hospital Packaging (CHP)	9	8	8	8	8	8	8	8	8				8
Clinics (CLN)	1101	1102	1102	1089	1092	1095	1092	1094	1091				1091
Clinics Exempt (CLE)	237	236	237	237	237	238	237	235	238				238
Drug Room (DRM)	23	23	23	22	22	23	22	22	23				23
Drug Room Exempt (DRE)	13	13	12	11	11	11	11	11	11				11
Hospitals (HSP)	396	395	397	396	396	397	397	397	398				398
Hospitals Exempt (HPE)	86	87	87	85	85	85	85	84	84				84
Hypodermic Needle and Syringes (HYP)	286	287	287	285	286	286	287	287	290				290
Hypodermic Needle and Syringes Exempt (HYE)	0	0	0	0	0	0	0	0	0				0
Correctional Pharmacy (LCF)	55	55	55	56	56	56	56	57	57				57
Outsourcing Facility (OSF)	n/a	n/a	n/a	n/a	n/a	0	0	0	0				0
Outsourcing Facility Nonresident (NSF)	n/a	n/a	n/a	n/a	n/a	0	0	0	0				0
Pharmacy (PHY)	6442	6444	6442	6455	6456	6447	6452	6464	6479				6479
Pharmacy Exempt (PHE)	124	124	124	123	122	121	121	123	123				123
Pharmacy Nonresident (NRP)	508	510	511	502	505	504	506	512	521				521
Sterile Compounding (LSC)	788	787	786	787	782	783	774	774	775				775
Sterile Compounding Exempt (LSE)	121	121	121	122	122	121	117	117	117				117
Sterile Compounding Nonresident (NSC)	95	93	93	92	91	92	90	91	90				90
Surplus Medication Collection Distribution Intermediary (SME)	1	1	1	1	1	1	1	1	1				1
Third-Party Logistics Providers (TPL)	16	16	16	17	18	19	20	22	22				22
Third-Party Logistics Providers Nonresident (NPL)	61	61	61	61	63	63	62	63	63				63
Veterinary Food-Animal Drug Retailer (VET)	23	23	23	23	23	23	23	23	23				23
Wholesalers (WLS)	556	553	553	561	539	538	533	535	536				536
Wholesalers Exempt (WLE)	16	16	16	16	16	16	16	16	16				16
Wholesalers Nonresident (OSD)	731	734	726	735	714	716	720	729	733				733
Total	138419	138915	138999	139732	139762	139679	139376	139376	139286	0	0	0	139286