

Attachment 6

ADDS QUESTIONNAIRE

Vendor name: Asteres Inc.

Contact information: Mark R. Currie-818.288.5830

1. In what specific patient care settings would this ADD be used? What are the security requirements for the remote location to ensure that medication access is limited only to authorized providers?

ScriptCenter® is used for the pick up of **patient-specific, finished prescriptions by a California licensed pharmacists**. ScriptCenter is used in retail, hospital, military, VA and work-site locations for employees and patients to securely pick up and pay (if applicable) for their prescriptions 24/7 without having to wait in line. ScriptCenter also has the ability to provide both a phone or phone and video for consultation purposes for any questions on refills. In addition, ScriptCenter provides for the pharmacist to “hold” any prescription in question or if additional conversation/consultation is required.

Typically, security cameras are installed to monitor ScriptCenter in remote locations. Also, ScriptCenter requires a biometric ID and PIN or Login ID and Pin for both patients and staff to access the system. ScriptCenter takes a photo and captures a signature during every prescription pickup and documents and stores all data/transactions for a period of time set by the institution or regulatory requirement.

2. How will the pharmacist review medication orders? Is there an interface or other method that allows for prospective review, or is review only retrospective?

ALL prescription filling, verification and adjudication are done as usual in the pharmacy. Remember, ScriptCenter only allows for patient specific, finished prescriptions by a licensed California licensed pharmacist. ScriptCenter interfaces to the pharmacy management system. When an employee/patient has enrolled for ScriptCenter or indicated they would like to pick up their prescriptions from ScriptCenter a flag is set in their patient profile. This flag notifies pharmacy staff that this prescription needs to be ‘ScriptLinked’ to a ScriptCenter barcode and securely transported/loaded into ScriptCenter.

3. What specific features are available through the technology to ensure that the correct medication was removed per the provider's medication order?

Not applicable – prescriptions are filled as usual and only patient-specific/finished prescriptions are loaded into ScriptCenter for patient pickup.

4. What are the security features of the technology? How is user access maintained and by whom? Who has the ability to remove medications?

Secure access – ScriptCenter requires 2 forms of identification for every access (both patient and pharmacy staff) via biometric identification and PIN or ID and PIN.

100% audit tracking – real-time reporting is available through AsteresCentral®. Prescription tracking including linking, loading, and pick up may be monitored real-time.

Photo/Signature Capture – a photo and signature is captured for every prescription pickup.

ID Verification – ScriptCenter has the ability to offer ID verification for prescriptions where it is required.

Secure prescriptions storage and management – ScriptCenter weighs more than 1,300 pounds and has delivered more than 1.5 Million prescriptions to date without any known break-in attempts.

Automated Return to Stock – ScriptCenter moves any prescriptions that have not been picked up within a configured amount of days to the unload tray. These prescriptions are then taken back to the pharmacy by pharmacy personnel to be returned to stock under existing pharmacy policies and procedures.

5. How are remote devices restocked? If the medication is transported after being checked by the pharmacist, what features are available that provide for detection of a tampered container?

Prescriptions are securely transported using prescription totes to ScriptCenter. Pharmacy staff accesses ScriptCenter using their unique identification. ScriptCenter inventories all prescriptions and prints out an inventory report. This report is then taken back to the pharmacy for sign off by the pharmacy manager. Any prescriptions that were not loaded into ScriptCenter will remain on the 'ready to load' tab in AsteresCentral. The pharmacy manager has access to real-time monitoring and reporting of ScriptCenter 24/7. Likewise, the manager can change the access roles of pharmacy personnel at any time, including deleting any AsteresCentral users.

6. Can controlled substances be stocked? If so, what additional security features are available?

Again, any filled/finished prescription provided by a licensed California State pharmacist can be put safely and securely into ScriptCenter. To add additional security for delivering controlled substances ScriptCenter may be configured with ID verification and/or prescription can be held by the pharmacist in the ScriptCenter to allow for appropriate ID verification to occur prior to dispensing.

7. How would patient consultation occur?

Any prescription requiring counseling is placed 'on hold' in AsteresCentral. These prescriptions will show up in the patient's shopping cart, but will not be delivered until the patient has received counseling. Patients will also receive a notification ahead of time that counseling is required on their items via text and/or email. Patients then call into the pharmacy to receive counseling at which time the pharmacist may release their prescription for pickup. An on-call pharmacist with access to the patient record is available for after-hours counseling and any patient questions. It should be noted that most counseling and calls occur during pharmacy hours because the patient notifications are sent when prescriptions are loaded into ScriptCenter (during pharmacy hours). If the patient goes to the ScriptCenter without having received consultation the prescription will continue to be on hold and the patient can then have consultation via a phone attached to the ScriptCenter and connected to the covering pharmacist at the healthcare center where the ScriptCenter Kiosk is located.

8. How would the ADDS remote user interact with the pharmacist? What technology options exist?

A patient may call the pharmacy for counseling or patient questions. Or ScriptCenter has a direct phone-link to the pharmacy staff of the facility for consultation purposes. In addition, ScriptCenter may be equipped with Video Consult. It should be noted that all counseling is done through the pharmacy managing ScriptCenter, not by Asteres.

9. How would the pharmacist detect drug diversion for medications stocked in the ADDS? What reports are available to allow the pharmacist to monitor safe use of ADDS technology? Please provide an example of these reports.

Inventory

157 Items in ScriptCenter

	ALL SLOTS			ALL TRAYS			
	Empty	Full	Total	Empty	Partial	Full	Total
157 Items Ready for Purchase	249	101	350	21	13	1	35
0 Packages To Be Removed							
Small							
Large	34	56	90	3	6	6	15
Total	283	157	440	24	19	7	50

Patient / Product	P / T / S	Container No.	Rx Number	Fill	Entry Date	Status
Advil Advanced Medicine for Pain Easy Open Cap.200mg Tablets 100 ct.	6 / 5 / 8	002186793	OTC			Deliverable
Advil Advanced Medicine for Pain Easy Open Cap.200mg Tablets 100 ct.	6 / 5 / 9	002186791	OTC			Deliverable
AGUILERA, ANA	4 / 2 / 2	002001031	2500475	001	09/17/2010	Deliverable
Aleve All Day Strong Naproxen Sodium 220mg Tablets 100 ct.	4 / 6 / 3	002248978	OTC			Deliverable
ASTERES, JOHNNY	5 / 5 / 6	002001045	25001111	001	09/17/2010	Deliverable
BAKER, MILTON	3 / 2 / 3	002010067	2500373	001	09/17/2010	Deliverable
BELL, PAT	4 / 2 / 5	002001070	2500270	001	09/17/2010	Deliverable
BELL, RALPH	5 / 6 / 5	002001064	2500257	004	10/12/2010	Deliverable
BERNIER, REBECCA	5 / 1 / 9	002001040	2500497	003	09/17/2010	Deliverable
BOYD, DENEEN	3 / 4 / 3	002010076	2500357	001	09/17/2010	Deliverable
BOYD, GARY	3 / 4 / 4	002010077	2500358	001	09/17/2010	Deliverable

ScriptCenter provides a host of reports for 100% tracking of prescriptions. See below for example reports.

Activity

10 Transactions

Filter: "Today"

Purchased: 0	Returned: 0	Loaded: 0
Delivered: 0	Retrieved: 0	Unloaded: 0
Linked: 10	Unlinked: 0	Deposit: 0
Hold: 0	Hold Removed: 0.00	

Date and Time	Container No.	Rx Number	Fill	Trans. Type	User / Shopper	Patient
12/17/2013 11:38:26A	002001031	2500475	001	Linked	LEBOWITZ, RYAN [RYANL]	AGUILERA, ANA
12/17/2013 11:38:55A	002001032	2500476	001	Linked	LEBOWITZ, RYAN [RYANL]	KELLEY, STEVEN
12/17/2013 11:39:22A	002001021	2500449	001	Linked	LEBOWITZ, RYAN [RYANL]	DAILEY, BETTE JO
12/17/2013 11:39:55A	002001055	2500583	001	Linked	LEBOWITZ, RYAN [RYANL]	LIMON, WENDY
12/17/2013 11:40:20A	002001071	2500271	001	Linked	LEBOWITZ, RYAN [RYANL]	WHITTEN, PATRICIA

AsteresCentral[®] at MIRA-MAINST

Dashboard Reports Patients ScriptLink[®] Promo Link Access Product Link Holds Activate Enrollment

ScriptLink Ready To Load

Scan/Enter Asteres Bag Include purchase

Unlink	Tx Number	Rx Number	Fill	Container	Patient Name
<input type="checkbox"/>	0933025002710001	2500271	001	002001071	WHITTEN, PATRICIA




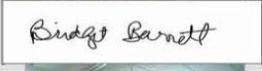

ScriptCenter Inventory Status

Total Packages:	184
New Packages Loaded*:	10
Packages Unloaded*:	0
Ready to Unload:	0
Unknown:	0
Incomplete Orders:	0

Trays to Inspect:	0
Missing Trays:	0

*Since 12/17/2013 11:35 AM.

Run by ryan lebowitz at 12:10 PM on 12/17/2013.

RX #	Fill	Date Signed	Time Signed	Medi-Cal Relationship	Third Party	Co-Pay	Credit/Debit Card	POS ID	Photo
2500302	1	6/25/2009	1:32:52PM		SBHA	\$20.00			 
2500228	1	6/26/2009	9:27:18AM			\$10.00			 
2500302	2	6/26/2009	9:46:09AM		SBHA	\$10.00			

10. What specific law changes are recommended to support the use of this remote ADDS technology?

- 1) Update regulation 1713 to include all prescriptions and the ADDS to be placed remote from the pharmacy. (current Sharp/UCSD study to be presented to the Board of Pharmacy at April 18, 2017 Enforcement Committee Meeting and May 3/4 Board of Pharmacy meeting.)
- 2) Allow for the licensing of the technology so it may be placed in non-licensed facilities (work-sites).

Please submit completed questionnaire to Debbie Damoth by fax at (916) 574-8618 or by email at debbie.damoth@dca.ca.gov by 5 p.m. Feb. 10.

Per requested protocol provided by the SBOP we are respectfully submitting our questionnaire/answers that were required for submission criteria prior to the ADDS evaluation committee meeting on 2/17. In addition, since we have been before the board numerous times over the last 7 years we felt that a 5 min video that focuses on safety and security would be our best modality for presenting our products value propositions of most concern to the State Board leadership.

Here is the link for demonstration and review. The questionnaire and our formal responses is attached.

Link: <https://vimeo.com/203203050>