



## LICENSING COMMITTEE REPORT

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### LICENSING COMMITTEE REPORT

#### **1. Status of Implementation of Recently Enacted Legislation Impacting Licensing Programs of the Board**

##### **a) Implementation of Assembly Bill 2605 (Bonilla, Chapter 507, Statutes of 2014) Regarding Licensing of Third-Party Logistics Providers.**

##### Background

AB 2605 was board sponsored to ensure the appropriate and continued regulation over third-party logistics providers. Specifically, the measure creates three new licensing categories for the board as well as establishes the requirements for application, licensure and renewal. The specific new licensing classifications include:

- Third-Party Logistics Providers
- Nonresident Third-Party Logistics Providers
- Designated Representative-3PL

##### Prior Board Discussion

During the January Board Meeting, members were advised that the freeze exemption was approved and board staff is working with the department to identify the necessary programming requirements. At that time the department estimated that programming changes would be completed by April 1, 2015, but committed to completing prior to that date if possible. In addition, draft applications and instructions were submitted for legal review in December.

##### Recent Update

As a result of delays in finalizing the business requirements, the programming necessary to fully implement this program has been delayed. The board does not have a new estimated date from the department, but work continues. Most recently staff started testing in one of the legacy environments and is working with the department to identify changes.

Board staff posted the approved applications in early February on the board's website and sent out a subscriber alert advising that the applications were available. In addition, the

most recent issue of the *Script* includes an article. More recently staff has developed a guidance document designed to highlight the steps licensees and applicants must take to secure compliance with the new law.

Board staff has developed temporary workaround solutions to issue licenses. The first licenses were issued in February, but we have not received the volume of applications we would have expected based upon the inquiries we are receiving.

#### Committee Discussion

The committee briefly discussed this item, but did not take any action.

**Attachment 1** includes a copy of the guidance document.

### **b) SB 1159 (Lara) Professions and Vocations: License Applicants: Individual Tax Identification Number**

#### Background

This legislation requires the board on or before January 1, 2016, to accept either a social security number or an individual tax identification number as a condition of licensure. Prior to this legislation, the board could only collect a social security number.

#### Recent Update

Board staff has undertaken revisions of several of the application forms and instructions. Further, as the pharmacy technician application is incorporated by reference in regulation, implementation of this update needs to occur via regulation. The formal rulemaking process was initiated on February 20, 2015 and runs through April 6, 2015. Absent any negative comments, the rulemaking will be brought back to the board at the April Board Meeting for final adoption. Board staff does not anticipate any challenges with meeting the January 1, 2016, legislative mandate. Staff anticipates that all other application forms will be completed by the end of April 2015.

In addition we are evaluating additional changes that may need to be made to facilitate full implementation for the pharmacist examination administration. This review should be completed no later than June 30, 2015, and an update provided during the July Board Meeting.

#### Committee Discussion

The committee briefly discussed this item, but did not take any action.

### **c) SB 1226 Veterans: Professional Licensing**

#### Background

This measure requires the board, on or after July 1, 2016, to expedite the initial licensure process for an applicant who supplies satisfactory evidence to the board that the applicant has served as an active duty member of the Armed Forces and was honorably discharged. Implementation of this provision will require updating application and instruction forms.

#### Recent Update

This legislation takes effect on July 1, 2016, so implementation efforts are not yet underway. The DCA has advised all boards and bureaus within the department that no modifications will be made to legacy computer systems. As such any implementation efforts necessary will require manual workarounds by the board to implement.

#### Committee Discussion

The committee briefly discussed the current process used by staff to expedite applications, but did not take any action.

### **d) SB 1466 (Omnibus) Business and Professions**

#### Background

SB 1466 contained two provisions that impact board licensing programs. The first amends the definition of a correctional facility. Implementation of this provision will require updating application and instruction forms as well as securing changes to the existing licensing and application system. The board will need to secure a freeze exemption. Board staff will work with the department to secure the necessary changes.

SB 1466 also changed the requirements for an applicant designated representative to require that the individual be at least 18 years of age. This provision only requires a procedural update.

#### Recent Update

Board staff has initiated implementation efforts including creations of new application forms for the licensed correctional facility license category as well as revision of the designated representative application forms. Board staff is preparing the freeze exemption request as the first step to implementing the necessary changes in our legacy systems.

The changes to the designated representative application are currently under review and should be finalized in the next few weeks.

#### Committee Discussion

The committee briefly discussed this item including the scope of changes needed. In addition the committee discussed the need to evaluate larger issues relating to operations of licensed correction facilities and possible regulations in this area to address the unique operations needs.

## **2. Department of Education Acceptance of Additional Tests for Fulfillment of General Educational Development Certificate Equivalency**

### Relevant Statutes

Business and Professions Code Section 4202 establishes the requirements for licensure as a pharmacy technician including the provision that an application be either a high school graduate or possess a general education development certificate equivalent.

Board staff was recently advised that the Department of Education has recently approved two additional exams that will satisfy our requirements. Below is a list of the three exams:

- GED – General Education Development Test
- HiSET – High School Equivalency Test
- TASC – Test Assessing Secondary Completion

Board staff is in the process of updating the instruction sheets to incorporate reference to these additional examinations.

### Committee Discussion

The committee briefly discussed this item, but did not take any action.

## **3. Status of Board Sponsored Legislation to Change the Documentation Required for Pharmacy Practice Experiences (SB 590, Stone)**

### Background

During its October 2014 Meeting, the board voted to pursue a legislative change to streamline the documentation required for pharmacist practice experience for students that graduate after January 1, 2016 from an ACPE school of pharmacy or a school of pharmacy recognized by the board.

### Recent Update

Senator Jeff Stone is authoring this bill for the board. The provisions are contained in SB 590, which was introduced on February 26, 2015. Board staff received concerns from California Pharmacy Council (a group representing the California schools of pharmacy, associations and the board's executive officer) regarding some of the language contained in the bill. Based on discussions, board staff has requested that clarifying language be amended into the bill to address the comments of the CPC.

### Committee Discussion

The committee briefly discussed this item including the various pathways to licensure, including pharmacists that are licensed in another state. The committee discussed that legislative proposal is only intended to streamline the intern hour reporting requirements for individuals that graduate after January 1, 2016; the committee did not take action on this item.

The proposed amendments are not yet in print.

**Attachment 2** includes a draft version of the measure with the proposed amendments.

#### 4. **NAPLEX Exam Content Outline Updated**

NABP recently completed its process to ensure its exam includes the most current standards for safe and effective pharmacy practice. As a result, the NAPB has released its new Competency Statements which will go into effect on November 1, 2015. This revised competency statement will be evaluated by the board's competency committee as part of its work to evaluate the board's current content outline for the CPJE.

##### Committee Discussion

The committee briefly discussed this item, but did not take any action.

**Attachment 3** includes a copy of the revised competency statement.

#### 5. **Competency Committee Report**

##### **California Practice Standards and Jurisprudence Examination for Pharmacists (CPJE)**

Effective February 26, 2015, the board instituted a quality assurance review of the California Practice Standards and Jurisprudence Examination for Pharmacists (CPJE). This means that there is currently a delay in the release of all CPJE examination scores. This process is done periodically to ensure the reliability of the examination. The board expects to release the scores in May 2015, however, will release exam scores more quickly if the review is completed sooner.

##### **Examination Development**

The Competency Committee workgroups are meeting several times this year to continue examination development activities. In addition, the committee has completed its review of the revised NAPLEX content outline as a precursor to updating the CPJE content outline. It is anticipated that a recommended revised content outline will be ready for board review and consideration during its October 2015 Board Meeting.

##### **Examination Statistics**

The Semi-Annual CPJE statistical report for October 1, 2014 through March 31, 2015 reflects the overall pass rate for the CPJE was 70.3%. The pass rate for graduates from the California Schools of Pharmacy was 66.7%. The overall pass rate for the NAPLEX was 94.5%. As of February 26, 2015, a Quality Assurance is in place for the CPJE and the applicants who have taken the exam during this time were not included in the statistical report provided.

##### Committee Discussion

The committee briefly discussed the competency committee update, but did not take action on this item.

**Attachment 4** includes examination statistics for the California Practice Standards and Jurisprudence Examination for Pharmacists (CPJE) and the North American Pharmacy Licensure Examination (NAPLEX) exams from October 2014 through March 2015.

## **6. Review of Statistics Relating to Pharmacy Technician Application Denials**

During the July 2014 Board Meeting, board members requested further discussion on the basis for denials of pharmacy technician applications. This issue was referred to the Licensing Committee. As this is the first committee meeting since that discussion, this will be the first opportunity to review this information.

In 2014, the board denied 45 pharmacy technician applications. Of those applicants, 73% qualified by completing a technician training program, 18% qualified through certification by the PTCB and 9% earned an associated degree in pharmacy technology.

The primary bases for denials include:

- Theft/Forgery, Identify Theft, Fraud
- Multiple DUIs and/or combinations with other violations
- Vandalism, Disorderly Conduct, Obstruction
- Drug Related (possession, under the influence, selling)

### Committee Discussion

The committee discussed this item quite significantly including the application requirements, renewal requirements and the scope of duties of a pharmacy technician. Based upon the discussion the committee requested that this issue come back to the committee to take on a more comprehensive review of the pharmacy technician application requirements as well as renewal requirements.

**Attachment 5** includes additional categories of violations that resulted in application denials.

## **7. Common Deficiencies for Pharmacy Technician Applications**

The board has processed 4,449 pharmacy technician that were received since July 1, 2014. Of those processed 2,392 (54%) were deficient upon initial review. Over the years the board has tried various approaches to reduce the deficiency rate, including updating the application form and instructions to provide more specificity. Regrettably, with these efforts, the deficiency rate is still very high.

The most common deficiencies include the following:

- Application not completed in its entirety, including missing signatures and dates, former names, etc.

- Training program affidavit (used to confirm completion of the training program) being completed before the applicant completes the training program or not being completed in its entirety.
- Livescan submission, high school diploma and self-query report provided under different names. (Including the AKA on the application would resolve many of these.)

Board staff will be developing a fact sheet that will be included as part of the application materials to assist with educating applicants.

#### Committee Discussion

The committee briefly discussed this item, but did not take any action.

### **8. Common Deficiencies for Pharmacy Applications**

As the board has discussed recently, the processing times for pharmacy applications was beyond the desired processing time of less than 60 days. As of April 17, 2015, the pharmacy applications are currently being processed under 60 calendar days of receipt. While staff continues to work diligently to reduce this processing time, we have also identified that a large percentage of the applications the board receives are deficient upon initial submission which results in further delays in issuing the license.

Below is a list of common deficiencies:

1. A copy of the approved wholesale credit application is not provided. Many applicants provide a copy of the approval letter, which is not the same thing.
2. The lease is missing information, term of the lease, etc.
3. A Fictitious Name Statement is not provided when the pharmacy is using a “doing business as.”
4. Forms are not complete in their entirety.

#### Committee Discussion

The committee discussed the current application processing time and that one element to decreasing this processing time is to provide applicants with a better understanding of the application requirements. The committee was advised on efforts being undertaken by board staff to reduce processing times as well as provide better education to applicants about the application process and requirements, including creation of a video.

The committee did not take action on this item.

### **9. Licensing Statistics**

#### Committee Discussion

The committee discussed the licensing statistics provided for the first eight months of the fiscal year and noted that as of February 28, 2015, the board had 141,998 total licensees,

including 45,255 pharmacists and 74,409 pharmacy technicians and 7,334 pharmacies, hospitals and exempt hospitals.

The committee noted that during the first eight months of the fiscal year, the board has issued 10,559 licenses including 1,586 pharmacist licenses; 1,963 intern licenses; 5,452 pharmacy technician licenses and 1,151 pharmacy licenses

The committee did not take action on this item but noted some of the workload challenges including spikes in workload when a change of ownership occurs in a large chain. The committee also discussed the option of securing authority to charge and expedite fee for applicants that are willing to pay more to have their application processed in advance of applications received prior to their submission.

#### Recent Update

Board staff has updated the licensing statistics to include March 2015 where available. New figures are provided below:

Applications Received: 13,786  
Licenses Issued: 11,711  
Applications Pending: 5,085  
Applications Denied: 73  
Total Licensees: 142,473  
Application/Renewal Status Inquiries Responded to: 12,623

**Attachment 6** includes the licensing statistics.

#### **10. Future Committee Meeting Dates for 2015**

The committee is tentatively scheduled to meet June 19, 2015 and September 10, 2015, in Sacramento.

**Attachment 7** contains the draft minutes from the April 7, 2015 committee meeting.



# **Attachment 1**

## Guidance for Third-Party Logistics Providers Currently Licensed as Drug Wholesalers

California law now requires entities performing the duties of third-party logistic providers (3PL) to be specifically licensed as either third-party logistics providers or nonresident third-party logistic providers if they are shipping dangerous drugs or dangerous devices into, within or from California. Formerly such businesses were licensed with the California State Board of Pharmacy as drug wholesalers or nonresident drug wholesalers.

The board urges all third-party logistics providers currently licensed as wholesalers to immediately submit applications to become licensed as third-party logistic providers, or if located outside California as non-resident logistics providers. The following information is intended to streamline the application process for firms making this conversion.

California law does permit wholesalers and third-party logistics providers to be licensed in the same facility. However, each entity is required to have its own license, separate records and drug stock and different specially trained and licensed personnel (the responsible manager for the 3PL, and a designated representative-in-charge for the wholesaler; designated representatives 3PL for the 3PL and designated representatives for the wholesaler).

The board is unable to apply a previously paid wholesaler renewal fee or designated representative renewal fee to licensure as a 3PL or designated representative- 3PL. However, the following information will streamline some of the application processes and use data already on file with the board if the entity is currently licensed as a wholesaler or nonresident wholesaler and planning to become licensed only as a 3PL.

For licensure as a third-party logistics provider (the site license):

Go to [www.pharmacy.ca.gov](http://www.pharmacy.ca.gov) and click on

On application

- Complete the application form and business background affidavit
- If fingerprints are already on file for the owners and officers for a currently licensed wholesaler or nonresident wholesaler, new fingerprints need not be submitted. However, any new owners or officers will need to submit fingerprints and personal affidavits.
- The bond currently issued to the company as a wholesaler will be used as the required bond for the 3PL license unless there the bond lists “wholesaler” in the title. If so, a new bond will be required. Note however that the bonding requirement for a 3PL is \$90,000 instead of \$100,000, unless the company’s gross sales last year were \$10 million or less, in which case a \$25,000 bond is required.

- If the facility is located in another state (non-resident) and is already licensed with the board, it need only provide license verification from the home state, not every state where the facility holds a license.

On application 17A-84 for the designated representative–3PL

- All currently licensed CA-licensed designated representatives will need to become licensed as designated representatives 3PLs if they will work in a third-party logistics provider premises. There is a separate license for this. However, because the qualification criteria for a designated representative-3PL is slightly less than the requirements for licensure as a designated representative-3PL, the board believes the process will be straight forward for those who are currently licensed as designated representatives.
- For individuals currently licensed as a designated representative, the board will require submission of:
  - The application form for a designated representative-3PL (form: 17A-84)
  - A new set of fingerprints showing “designated representative-3PL” indicated on the application. (obtain from the board’s website California Department of Justice requirements do not allow the board to use the same fingerprints to serve for two licenses, or to switch from one type to another.)
  - Appropriate fees for the fingerprints and application.

The board will issue each designated representative-3PL license for one year.

- A responsible manager must be associated with each 3PL premises location licensed. A responsible manager must hold a designated representative- 3PL license and be designated as the responsible manager on site application form (17A-86 or 17A-85)

# **Attachment 2**

## SECTION 1.

Section 4209 of the Business and Professions Code is amended to read:

### 4209.

(a) (1) An intern pharmacist shall complete 1,500 hours of pharmacy practice *experience* before applying for the pharmacist licensure examination.

(2) This pharmacy practice *experience* shall comply with the Standards of Curriculum established by the Accreditation Council for Pharmacy Education (*ACPE*) or with regulations adopted by the board.

*(3) This pharmacy practice experience shall include 900 hours of pharmacy practice experience in a pharmacy as a pharmacist and shall include pharmacy practice experience in both a community and institutional pharmacy practice setting.*

(b) An intern pharmacist shall submit proof of his or her *pharmacy practice* experience on board-approved affidavits, or another form specified by the board, which shall be certified under penalty of perjury by a pharmacist under whose supervision ~~such the~~ experience was obtained or by the pharmacist-in-charge at the pharmacy while the pharmacist intern obtained the experience. ~~Intern hours~~ *Pharmacy practice experience* earned in another state may be certified by the licensing agency of that state to document proof of those hours.

(c) An applicant for the examination who has been licensed as a pharmacist in any state for at least one year, as certified by the licensing agency of that state, may submit this certification to satisfy the required 1,500 hours of ~~intern~~ *pharmacy practice* experience, provided that the applicant has obtained a minimum of 900 hours of pharmacy practice experience in a pharmacy as a ~~pharmacist.~~ *pharmacist and has pharmacy practice experience in both a community and institutional pharmacy practice setting.* Certification of an applicant's licensure in another state shall be submitted in writing and signed, under oath, by a duly authorized official of the state in which the license is held.

*(d) An applicant for the examination who has graduated after January 1, 2016, from an ACPE-approved accredited college of pharmacy or department school of pharmacy of a university recognized by the board shall be deemed to have satisfied the ~~1,500 hours of pharmacy practice experience~~ pharmacy practice experience requirements specified in subdivisions (a) and (b).*

## SEC. 2.

No reimbursement is required by this act pursuant to Section 6 of Article XIII B of the California Constitution because the only costs that may be incurred by a local agency or school district will be incurred because this act creates a new crime or infraction, eliminates a crime or infraction, or changes the penalty for a crime or infraction, within the meaning of Section 17556 of the Government Code, or changes the definition of a crime within the meaning of Section 6 of Article XIII B of the California Constitution.

# **Attachment 3**

## Revised Competency Statements

### **AREA 1 – Ensure Safe and Effective Pharmacotherapy and Health Outcomes**

#### **1.1.0 Obtain, Interpret, Assess, and/or Evaluate:**

- 1.1.1 Information from patient interviews
- 1.1.2 Patient medical records
- 1.1.3 Results from instruments and screening strategies used to assess patients
- 1.1.4 Laboratory and diagnostic findings
- 1.1.5 Signs and symptoms associated with diseases and medical conditions
- 1.1.6 Patients' need for medical referral
- 1.1.7 Risk factors relevant to the prevention of a disease or medical condition and the maintenance of wellness
- 1.1.8 Information from interdisciplinary health care providers

#### **1.2.0 Develop and Implement Individualized Treatment Plans, Taking Into Consideration:**

- 1.2.1 Specific uses and indications and dosing for drugs
- 1.2.2 Purported uses and indications for dietary supplements and complementary and alternative medicine
- 1.2.3 Lifestyle and self-care therapy
- 1.2.4 Pharmacologic classes and characteristics of drugs
- 1.2.5 Actions and mechanisms of actions of drugs
- 1.2.6 The presence of pharmacotherapeutic duplications and/or omissions
- 1.2.7 Drug interactions
- 1.2.8 Contraindications, warnings, and precautions
- 1.2.9 Allergies
- 1.2.10 Adverse effects and drug-induced illness
- 1.2.11 Pharmacodynamic, pharmacokinetic, and pharmacogenomic principles
- 1.2.12 Pharmacokinetic data to determine equivalence among drug products
- 1.2.13 Pharmacoeconomic factors
- 1.2.14 Routes and methods of administration, dosage forms, and delivery systems

#### **1.3.0 Assess and Modify Individualized Treatment Plans, Considering:**

- 1.3.1 Therapeutic goals and outcomes
- 1.3.2 Safety of therapy
- 1.3.3 Efficacy of therapy
- 1.3.4 Medication non-adherence or misuse

#### **1.4.0 Techniques for Effective Communication/Documentation of the Development, Implementation, and Assessment of Individualized Treatment Plans to:**

- 1.4.1 Patients and/or patients' agents
- 1.4.2 Interdisciplinary health care providers

#### **1.5.0 Advocate Individual and Population-Based Health and Safety, Considering:**

- 1.5.1 Best practices, scientific literature evaluation, and health-related resources
- 1.5.2 Quality improvement strategies in medication-use systems
- 1.5.3 Processes, evaluation of, and responses regarding medication errors
- 1.5.4 Role of automated systems and technology in medication distribution processes
- 1.5.5 Emergency preparedness protocols

### **AREA 2 – Safe and Accurate Preparation, Compounding, Dispensing, and Administration of Medications and Provision of Health Care Products**

### **2.1.0 Employ Various Techniques to Calculate:**

- **2.1.1** Patients' nutritional needs and the content of nutrient sources
- **2.1.2** Drug concentrations, ratio strengths, and/or extent of ionization
- **2.1.3** Quantities of medication to be compounded, dispensed, or administered
- **2.1.4** Quantities of ingredients needed to compound preparations
- **2.1.5** Rates of administration

### **2.2.0 Compound Sterile and Nonsterile Products, Considering:**

- **2.2.1** Techniques, procedures, and equipment for drug preparation, compounding, and administration of sterile products
- **2.2.2** Techniques, procedures, and equipment for drug preparation, compounding, and administration of nonsterile products
- **2.2.3** Physicochemical properties of active and inactive ingredients
- **2.2.4** Identifying the presence of, and the cause of, product incompatibilities or degradation and methods for achieving stability
- **2.2.5** Physicochemical properties of drugs that affect solubility and stability

### **2.3.0 Review, Dispense, and Administer Drugs and Drug Products, Considering:**

- **2.3.1** Packaging, labeling, storage, handling, and disposal of medications
- **2.3.2** Commercial availability, identification, and ingredients of prescription and non-prescription drugs
- **2.3.3** Physical attributes of drug products
- **2.3.4** Specific instructions and techniques for administration

Source: <http://www.nabp.net/programs/examination/naplex/naplex-blueprint#current>



# **Attachment 4**

**Board Data for All CPJE Candidates taking the Examination  
10/1/2014 through 3/31/2015  
Included any NAPLEX scores associated with candidates taking the examination**

**Overall Pass Rates**

**CPJE**


**NAPLEX**


**Location of School**

**CPJE**

						4
						0
						3
						0
						9
						0
						4
						0
						0
						0







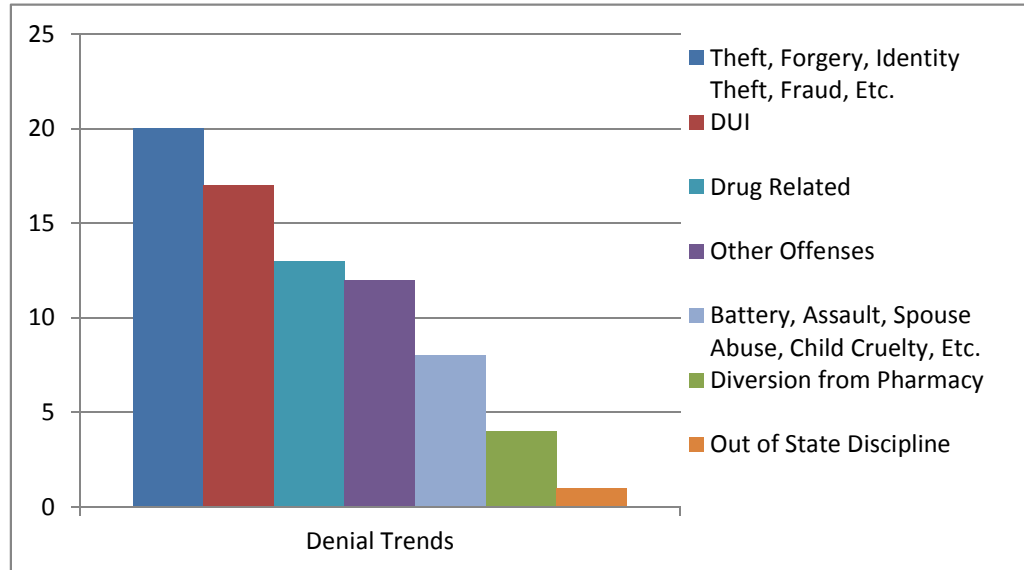
Country

# **Attachment 5**

Pharmacy Technician Denial Trend Report  
January 1, 2014 - December 31, 2014

**Total Denied: 45**

<b>Theft//Forgery, Identity Theft, Fraud, Etc.:</b> <i>including combo with other violations</i>	<b>DUI: Multiple DUI's and/or Combo with other violations</b>	<b>Drug Related:</b> <i>Possession, Influence, Sell, Etc...including combo with other violations</i>	<b>Other Offenses:</b> <b>Vandalism, Disorderly Conduct, Obstruction, Etc.:</b> <i>including combo with other violations</i>	<b>Battery, Assault, Spouse Abuse, Child Cruelty, Etc.:</b> <i>including combo with other violations</i>	<b>Diversion from Pharmacy (Previous Board Investigation or while working as clerk)</b>	<b>Out of State Board Discipline</b>
20 (44%)*	17 (38%)*	13 (29%)*	12 (33%)*	8 (18%)*	4*	1*



\*The percentage in each column is determined by the number of applications with the particular offense, divided by the total number of applications denied.  
An application may be counted in multiple columns to accurately reflect the appropriate offenses. For example, if an applicant had DUI, theft, and battery offenses, the application would be counted in the DUI, theft, and battery columns for the purpose of categorizing the offenses.



# **Attachment 6**

Board of Pharmacy Licensing Statistics - Fiscal Year 2014/15

**I. APPLICATIONS**

A. Received

Pharmacist (exam applications)  
 Pharmacist (initial licensing applications)  
 Intern Pharmacist  
 Pharmacy Technician  
 Pharmacy  
 Pharmacy Exempt  
 Pharmacy - Temp  
 Sterile Compounding  
 Sterile Compounding - Exempt  
 Sterile Compounding - Temp  
 Nonresident Sterile Compounding  
 Nonresident Sterile Compounding - Temp  
 Clinics  
 Clinics Exempt  
 Hospitals  
 Hospitals Exempt  
 Hospitals - Temp  
 Drug Room  
 Drug Room Exempt  
 Nonresident Pharmacy  
 Nonresident Pharmacy - Temp  
 Licensed Correctional Facility  
 Hypodermic Needle and Syringes  
 Hypodermic Needle and Syringes Exempt  
 Nonresident Wholesalers  
 Nonresident Wholesalers - Temp  
 Wholesalers  
 Wholesalers Exempt  
 Wholesalers - Temp  
 Third-Party Logistics Providers  
 Nonresident Third-Party Logistics Providers  
 Veterinary Food-Animal Drug Retailer  
 Veterinary Food-Animal Drug Retailer - Temp  
 Designated Representatives  
 Designated Representatives Vet  
 Designated Representatives-3PL  
 Centralized Hospital Packaging  
 Total

JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	FYTD
277	129	147	159	104	147	92	98	159				1312
173	558	350	204	150	97	25	87	187				1831
99	503	311	607	46	88	129	107	135				2025
907	264	551	602	469	539	592	600	600				5124
43	27	305	64	24	690	41	81	116				1391
0	1	0	0	0	0	0	2	0				3
10	3	286	44	8	662	21	58	107				1199
10	7	12	0	12	16	8	18	22				105
3	0	0	1	2	0	0	2	1				9
0	2	5	4	0	12	2	5	17				47
1	0	0	1	1	3	0	2	2				10
0	0	0	1	0	0	0	0	0				1
0	12	8	9	11	7	8	7	8				70
1	4	0	1	0	0	0	2	4				12
7	0	2	4	0	2	1	1	9				26
0	0	0	0	0	0	0	1	0				1
0	0	0	0	0	0	0	0	0				0
0	0	0	0	0	0	0	0	0				0
14	9	8	7	10	18	7	14	19				106
2	0	2	1	1	2	0	1	3				12
0	0	0	0	0	0	0	0	0				0
3	1	1	4	0	3	2	0	7				21
0	0	0	0	0	0	0	0	0				0
12	7	16	6	10	11	3	12	11				88
1	3	5	1	1	0	2	0	3				16
5	9	4	4	3	6	0	9	9				49
0	0	0	0	0	0	0	0	0				0
2	0	0	2	0	0	0	0	1				5
n/a	n/a	n/a	n/a	n/a	n/a	0	0	0				0
n/a	n/a	n/a	n/a	n/a	n/a	0	2	1				3
0	0	0	0	0	2	0	0	0				2
0	0	0	0	0	0	0	0	0				0
28	28	22	38	31	45	38	42	36				308
1	0	0	0	1	0	1	2	0				5
n/a	n/a	n/a	n/a	n/a	n/a	0	1	4				5
0	0	0	0	0	0	0	0	0				0
1599	1567	2035	1764	884	2350	972	1154	1461	0	0	0	13786

Board of Pharmacy Licensing Statistics - Fiscal Year 2014/15

<b>I. APPLICATIONS (continued)</b>													
B. Issued	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	FYTD
Pharmacist	125	509	362	247	172	97	32	42	215				1801
Intern Pharmacist	173	217	474	516	225	147	115	96	117				2080
Pharmacy Technician	262	981	787	554	696	724	722	726	707				6159
Pharmacy	11	20	18	20	24	685	320	53	58				1209
Pharmacy-Temp*	0	0	0	0	0	0	0	0	0				0
Pharmacy - Exempt	1	0	0	0	0	0	0	2	0				3
Sterile Compounding	5	2	3	3	5	15	5	6	12				56
Sterile Compounding - Exempt	2	0	1	1	1	0	2	5	0				12
Sterile Compounding-Temp*	0	0	0	0	0	0	0	0	0				0
Nonresident Sterile Compounding	2	0	0	0	2	3	1	0	0				8
Nonresident Sterile Compounding-Temp*	0	0	0	0	0	0	0	0	0				0
Clinics	3	1	3	7	4	4	3	2	5				32
Clinics Exempt	0	0	0	1	0	0	2	4	0				7
Hospitals	0	1	1	0	0	6	0	0	3				11
Hospital-Temp*	0	0	0	0	0	0	0	0	0				0
Hospitals Exempt	0	0	1	0	1	0	0	0	0				2
Drug Room	1	0	0	0	0	0	0	0	0				1
Drug Room Exempt	0	1	0	0	0	0	0	0	0				1
Nonresident Pharmacy	3	1	4	3	5	13	4	1	8				42
Nonresident Pharmacy-Temp*	0	0	0	0	0	0	0	0	0				0
Licensed Correctional Facility	0	0	0	0	0	0	0	0	0				0
Hypodermic Needle and Syringes	0	0	0	11	0	0	0	0	0				11
Hypodermic Needle and Syringes Exempt	0	0	0	0	0	0	0	0	0				0
Nonresident Wholesalers	2	0	5	2	9	2	4	3	4				31
Nonresident Wholesalers-Temp*	0	0	0	0	0	0	0	0	0				0
Wholesalers	3	3	1	4	6	6	2	2	3				30
Wholesalers-Temp*	0	0	0	0	0	0	0	0	0				0
Wholesalers Exempt	0	0	0	0	0	0	0	0	0				0
Third-Party Logistics Providers	n/a	n/a	n/a	n/a	n/a	n/a	0	0	0				0
Nonresident Third-Party Logistics Providers	n/a	n/a	n/a	n/a	n/a	n/a	0	2	0				2
Veterinary Food-Animal Drug Retailer	0	0	0	0	0	0	0	0	0				0
Veterinary Food-Animal Drug Retailer-Temp*	0	0	0	0	0	0	0	0	0				0
Designated Representatives	33	25	19	23	28	37	9	13	21				208
Designated Representatives Vet	0	0	1	0	0	1	0	0	0				2
Designated Representatives-3PL	0	0	0	0	0	0	0	1	0				1
Centralized Hospital Packaging	0	0	0	2	0	0	0	0	0				2
Total	626	1761	1680	1394	1178	1740	1221	958	1153	0	0	0	11711

\* The number of temporary licenses issued is reflected in the number reported for the permanent license.

Board of Pharmacy Licensing Statistics - Fiscal Year 2014/15

**I. APPLICATIONS (continued)**

C. Pending

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN
Pharmacist (exam applications)	806	811	758	685	363	586	573	635	586			
Pharmacist (eligible)	1532	1370	1102	1102	934	998	1036	1003	884			
Intern Pharmacist	244	526	341	427	181	156	162	144	169			
Pharmacy Technician	2789	3232	4035	3112	2640	2639	2515	2386	2124			
Pharmacy	208	188	500	542	554	562	285	362	367			
Pharmacy - Exempt	0	1	1	0	0	0	2	3	4			
Sterile Compounding	55	55	51	60	60	66	53	64	69			
Sterile Compounding - Exempt	4	4	3	2	0	7	6	3	4			
Nonresident Sterile Compounding	31	321	29	22	24	28	25	27	30			
Clinics	52	51	61	52	60	66	71	76	80			
Clinics - Exempt	20	24	24	17	19	19	17	15	19			
Hospitals	11	11	13	20	17	18	17	18	26			
Hospitals - Exempt	1	1	1	1	1	1	1	2	2			
Drug Room	0	0	0	0	0	1	1	2	2			
Drug Room - Exempt	1	0	0	0	0	0	0	0	0			
Nonresident Pharmacy	145	138	140	156	161	175	186	198	209			
Licensed Correctional Facility	0	0	0	0	0	0	0	0	0			
Hypodermic Needle and Syringes	13	14	15	8	8	11	11	12	16			
Hypodermic Needle and Syringes - Exempt	0	0	0	0	0	0	0	0	0			
Nonresident Wholesalers	76	82	101	93	91	101	105	111	114			
Wholesalers	77	78	77	64	61	59	55	64	69			
Wholesalers - Exempt	0	0	0	0	0	1	1	1	1			
Third-Party Logistics Providers	n/a	n/a	n/a	n/a	n/a	n/a	0	0	1			
Nonresident Third-Party Logistics Providers	n/a	n/a	n/a	n/a	n/a	n/a	0	0	1			
Veterinary Food-Animal Drug Retailer	2	2	2	2	2	3	3	2	2			
Designated Representatives	201	200	203	218	213	220	251	273	287			
Designated Representatives Vet	0	2	2	2	3	2	3	5	4			
Designated Representatives-3PL	n/a	n/a	n/a	n/a	n/a	n/a	0	0	4			
Centralized Hospital Packaging (updated 6/2014)	13	13	13	11	11	11	11	11	11			
Total	6281	7124	7472	6596	5403	5730	5390	5417	5085	0	0	0

\* The number of temporary licenses pending is reflected in the number reported for the permanent license.

Board of Pharmacy Licensing Statistics - Fiscal Year 2014/15

**I. APPLICATIONS (continued)**

D. Withdrawn

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	FYTD
Pharmacist (exam applications)	0	2	0	0	0	0	2	0	55				59
Pharmacist (eligible)	0	0	0	0	0	0	0	0	0				0
Intern Pharmacist	0	0	2	2	0	0	1	1	0				6
Pharmacy Technician	3	3	11	4	10	14	0	12	8				65
Pharmacy	2	0	2	0	1	1	4	10	6				26
Pharmacy - Temp*	0	0	0	0	0	0	0	0	0				0
Pharmacy - Exempt	0	0	0	0	0	0	0	0	0				0
Sterile Compounding	1	0	1	0	1	0	2	0	0				5
Sterile Compounding - Temp*	0	0	0	0	0	0	0	0	0				0
Sterile Compounding - Exempt	0	0	0	0	0	0	0	0	0				0
Nonresident Sterile Compounding	0	0	0	0	0	0	0	0	0				0
Nonresident Sterile Compounding - Temp*	0	0	0	0	0	0	0	0	0				0
Clinics	0	0	0	15	0	0	0	0	0				15
Clinics - Exempt	0	0	0	7	0	0	0	0	0				7
Hospitals	0	0	0	1	0	0	0	0	0				1
Hospitals - Temp*	0	0	0	0	0	0	0	0	0				0
Hospitals - Exempt	0	0	0	0	0	0	0	0	0				0
Drug Room	0	0	0	0	0	0	0	0	0				0
Drug Room - Exempt	0	0	0	0	0	0	0	0	0				0
Nonresident Pharmacy	0	0	0	0	0	0	1	0	0				1
Nonresident Pharmacy - Temp*	0	0	0	0	0	0	0	0	0				0
Licensed Correctional Facility	0	0	0	0	0	0	0	0	0				0
Hypodermic Needle and Syringes	0	0	0	0	0	0	0	0	0				0
Hypodermic Needle and Syringes - Exempt	0	0	0	0	0	0	0	0	0				0
Nonresident Wholesalers	0	0	0	1	2	0	0	1	0				4
Nonresident Wholesalers - Temp*	0	0	0	0	0	0	0	0	0				0
Wholesalers	0	0	0	0	0	1	1	0	0				2
Wholesalers - Temp*	0	0	0	0	0	0	0	0	0				0
Wholesalers - Exempt	0	0	4	0	0	0	0	0	0				4
Third-Party Logistics Providers	n/a	n/a	n/a	n/a	n/a	n/a	0	0	0				0
Nonresident Third-Party Logistics Providers	n/a	n/a	n/a	n/a	n/a	n/a	0	0	0				0
Veterinary Food-Animal Drug Retailer	0	0	0	0	0	0	0	0	0				0
Veterinary Food-Animal Drug Retailer - Temp*	0	0	0	0	0	0	0	0	0				0
Designated Representatives	1	2	3	4	3	0	1	0	2				16
Designated Representatives Vet	0	0	0	0	0	0	0	0	0				0
Designated Representatives-3PL	n/a	n/a	n/a	n/a	n/a	n/a	0	0	0				0
Centralized Hospital Packaging	0	0	0	0	0	0	0	0	0				0
Total	7	7	23	34	17	16	12	24	71	0	0	0	211

\* The number of temporary licenses withdrawn is reflected in the number reported for the primary license type.

Board of Pharmacy Licensing Statistics - Fiscal Year 2014/15

**I. APPLICATIONS (continued)**

E. Denied

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	FYTD
Pharmacist (exam applications)	0	0	3	0	0	0	0	0	2				5
Pharmacist (eligible)	0	0	2	0	0	0	0	0	0				2
Intern Pharmacist	0	0	0	0	0	0	1	0	2				3
Pharmacy Technician	3	3	4	5	3	4	5	10	5				42
Pharmacy	4	1	0	3	0	0	0	2	3				13
Pharmacy - Exempt	0	0	0	0	0	0	0	0	0				0
Pharmacy - Temp*	0	0	0	0	0	0	0	0	0				0
Sterile Compounding	1	1	0	0	0	0	0	2	0				4
Sterile Compounding - Exempt	0	0	0	0	0	0	0	0	0				0
Sterile Compounding - Temp*	0	0	0	0	0	0	0	0	0				0
Nonresident Sterile Compounding	0	0	0	0	0	0	0	0	0				0
Nonresident Sterile Compounding-Temp*	0	0	0	0	0	0	0	0	0				0
Clinics	0	0	0	0	0	0	0	0	0				0
Clinics - Exempt	0	0	0	0	0	0	0	0	0				0
Hospitals	0	0	0	0	0	0	0	0	0				0
Hospitals - Exempt	0	0	0	0	0	0	0	0	0				0
Hospitals - Temp*	0	0	0	0	0	0	0	0	0				0
Drug Room	0	0	0	0	0	0	0	0	0				0
Drug Room - Exempt	0	0	0	0	0	0	0	0	0				0
Nonresident Pharmacy	0	0	0	0	0	0	0	0	0				0
Nonresident Pharmacy - Temp*	0	0	0	0	0	0	0	0	0				0
Licensed Correctional Facility	0	0	0	0	0	0	0	0	0				0
Hypodermic Needle and Syringes	0	0	0	0	0	0	0	0	0				0
Hypodermic Needle and Syringes - Exempt	0	0	0	0	0	0	0	0	0				0
Nonresident Wholesalers	0	0	0	0	0	0	0	0	0				0
Nonresident Wholesalers - Temp*	0	0	0	0	0	0	0	0	0				0
Wholesalers	0	0	0	0	0	1	0	0	0				1
Wholesalers - Exempt	0	0	0	0	0	0	0	0	0				0
Wholesalers - Temp*	0	0	0	0	0	0	0	0	0				0
Third-Party Logistics Providers	n/a	n/a	n/a	n/a	n/a	n/a	0	0	0				0
Nonresident Third-Party Logistics Providers	n/a	n/a	n/a	n/a	n/a	n/a	0	0	0				0
Veterinary Food-Animal Drug Retailer	0	0	0	0	0	0	0	0	0				0
Veterinary Food-Animal Drug Retailer - Temp*	0	0	0	0	0	0	0	0	0				0
Designated Representatives	0	0	1	0	0	0	0	1	0				2
Designated Representatives Vet	0	0	0	0	0	0	0	0	0				0
Designated Representatives-3PL	n/a	n/a	n/a	n/a	n/a	n/a	0	0	0				0
Centralized Hospital Packaging	0	0	0	1	0	0	0	0	0				1
Total	8	5	10	9	3	5	6	15	12	0	0	0	73

\* The number of temporary licenses denied is reflected in the number reported for the primary license type.

Board of Pharmacy Licensing Statistics - Fiscal Year 2014/15

**II. RESPOND TO STATUS REQUESTS**

A. E-mail status requests and inquiries

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	FYTD
Pharmacist/Intern	497	*0	10	165	175	164	294	290	309				1904
Pharmacy Technicians	368	*0	13	10	3	6	16	13	11				440
Site Licenses (pharmacy)	n/a	n/a	250	75	71	75	50	194	119				834
Site Licenses (wholesalers, clinic)	n/a	n/a	287	217	517	224	47	288	224				1804
Pharmacist-in-Charge	123	110	24	227	206	137	385	93	140				1445
Renewals	0	89	128	101	123	62	140	96	124				863

\*Staff focused on processing applications during this time and status inquiries were not responded to during this time frame.

B. Telephone status requests and inquiries

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	FYTD
Site Licenses (pharmacy)	n/a	n/a	160	65	58	60	50	60	14				467
Site Licenses (wholesalers, clinic)	n/a	n/a	52	30	48	48	79	43	28				328
Pharmacist-in-Charge	36	65	38	42	68	69	66	59	67				510
Renewals	0	260	475	561	324	337	634	707	730				4028

**III. UPDATE LICENSING RECORDS**

A. Change of Pharmacist-in-Charge

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	FYTD
Received	151	142	162	162	113	141	157	211	169				1408
Processed	41	53	72	69	68	150	188	197	71				909
Pending	305	458	652	181	187	189	338	390	327				0

B. Change of Designated Representative-in-Charge

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	FYTD
Received	15	15	16	16	9	5	11	15	9				111
Processed	35	3	14	47	8	14	13	11	22				167
Pending	47	56	69	55	54	54	71	67	48				0

C. Change of Permits

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	FYTD
Received	97	106	139	144	69	121	55	83	110				924
Processed	11	6	3	563	36	5	27	52	134				837
Pending	281	353	469	415	540	574	578	592	607				0

D. Discontinuance of Business

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	FYTD
Received	31	16	20	60	2	4	22	25	30				210
Processed	7	17	4	12	29	70	37	87	18				281
Pending	92	109	130	201	112	85	77	86	67				0

E. Requests Processed

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	FYTD
Address/Name Changes	1625	1134	1103	1018	824	881	1022	933	956				9496
Off-site Storage		30			98			107					235
Transfer of Intern Hours	22	23	13	11	6	3	7	5	2				92
License Verification	151	110	143	139	169	201	221	177	196				1507

Board of Pharmacy Licensing Statistics - Fiscal Year 2014/15

**V. Revenue Received**

A. Revenue Received

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	FYTD
Applications	148,326	354,049	380,480	343,865	166,492	794,694	189,332	208,040	291,349				\$2,876,627
Renewals	796,834	1,106,272	2,134,257	1,537,512	677,523	919,453	951,768	1,158,685	979,524				\$10,261,828
Cite and Fine	141,727	176,352	120,304	146,784	154,298	135,447	110,656	99,724	134,458				\$1,219,750
Probation/Cost Recovery	30,279	15,902	36,570	42,869	41,204	50,716	46,101	46,961	39,300				\$349,902
Request for Information/Lic. Verification	1,130	2,035	2,275	2,675	2,830	4,705	4,710	3,130	3,805				\$27,295
Fingerprint Fee	6,556	6,484	8,192	12,215	5,112	11,492	4,116	6,517	8,820				\$69,504

B. Renewals Received

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	FYTD
Pharmacist	1901	1589	1361	2208	1147	1482	1507	1538	1534				14267
Pharmacy Technician	2900	2585	2011	3755	1993	2275	2454	2570	2425				22968
Pharmacy	269	290	168	1010	132	347	503	824	326				3869
Pharmacy - Exempt	0	0	78	36	0	0	1	0	1				116
Sterile Compounding	15	41	47	152	39	52	50	65	70				531
Sterile Compounding - Exempt	0	0	0	86	1	2	1	0	0				90
Nonresident Sterile Compounding	10	5	2	3	17	3	10	5	6				61
Clinics	99	97	55	94	59	48	84	112	73				721
Clinics - Exempt	10	1	72	105	7	1	0	0	2				198
Hospitals	15	20	19	93	21	25	42	33	28				296
Hospitals - Exempt		1	60	20	2	0	1	0	0				84
Drug Room	3	1	1	2	0	1	3	3	2				16
Drug Room - Exempt	0	0	0	0	1	0	0	0	0				1
Nonresident Pharmacy	46	23	34	49	30	26	23	30	36				297
Licensed Correctional Facility	0	1	28	21	0	0	0	0	0				50
Hypodermic Needle and Syringes	20	17	13	34	25	20	22	26	18				195
Hypodermic Needle and Syringes - Exempt	0	0	0	0	0	0	0	0	0				0
Nonresident Wholesalers	69	50	73	73	52	0	39	39	55				450
Wholesalers	58	68	29	45	31	30	23	38	41				363
Wholesalers - Exempt	0	0	7	2	1	1	0	0	0				11
Third-Party Logistics Providers	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a				0
Nonresident Third-Party Logistics Providers	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a				0
Veterinary Food-Animal Drug Retailer	5	1	0	2	2	2	2	0	1				15
Designated Representatives	234	231	206	293	65	156	203	229	263				1880
Designated Representatives Vet	6	8	4	5	1	3	0	6	4				37
Designated Representatives-3PL	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a				0
Total	5660	5029	4268	8088	3626	4474	4968	5518	4885	0	0	0	46516



Board of Pharmacy Licensing Statistics - Fiscal Year 2014/15

**VI. Current Licensees**

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN
Pharmacist	44127	44659	44935	44935	45269	45289	45269	45255	45459			
Intern Pharmacist	6054	5946	5896	5896	6310	6326	6413	6455	6412			
Pharmacy Technician	73403	73814	73981	73981	74334	74236	74314	74409	74750			
Pharmacy	6349	6353	6364	6364	6368	7016	7179	6688	6648			
Pharmacy - Exempt	120	120	125	120	119	119	197	121	121			
Sterile Compounding	794	795	796	796	807	818	808	809	809			
Sterile Compounding - Exempt	117	117	118	118	118	117	118	123	123			
Nonresident Sterile Compounding	87	87	8	86	87	89	88	86	86			
Clinics	1152	1151	1152	1152	1152	1141	1138	1136	1142			
Clinics - Exempt	233	233	233	223	233	231	232	235	235			
Hospitals	406	405	406	406	405	403	401	401	400			
Hospitals - Exempt	87	87	87	87	88	88	87	86	86			
Drug Room	26	25	25	25	25	25	24	24	24			
Drug Room - Exempt	14	15	15	15	15	15	14	14	14			
Nonresident Pharmacy	514	512	517	517	520	527	524	522	527			
Licensed Correctional Facility	53	53	58	53	53	53	53	53	53			
Hypodermic Needle and Syringes	343	342	342	342	352	352	352	352	354			
Hypodermic Needle and Syringes - Exempt	0	0	0	0	0	0	0	0	0			
Nonresident Wholesalers	821	820	823	823	830	826	828	829	827			
Wholesalers	608	609	610	610	614	615	611	612	612			
Wholesalers - Exempt	15	15	15	15	15	15	15	15	15			
Third-Party Logistics Providers	n/a	n/a	n/a	n/a	n/a	n/a	n/a	0	0			
Nonresident Third-Party Logistics Providers	n/a	n/a	n/a	n/a	n/a	n/a	n/a	2	2			
Veterinary Food-Animal Drug Retailer	25	25	25	25	25	25	24	20	24			
Designated Representatives	3527	3554	3571	3571	3616	3652	3662	3670	3675			
Designated Representatives Vet	78	77	78	78	77	77	78	78	72			
Designated Representatives-3PL	n/a	n/a	n/a	n/a	n/a	n/a	n/a	1	1			
Centralized Hospital Packaging	2	2	2	2	2	2	2	2	2			
Total	138955	139816	140182	140240	141434	142057	142431	141998	142473	0	0	0

# **Attachment 7**



**California State Board of Pharmacy**

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www.pharmacy.ca.gov

BUSINESS, CONSUMER SERVICES AND HOUSING AGENCY

DEPARTMENT OF CONSUMER AFFAIRS

GOVERNOR EDMUND G. BROWN JR.

**STATE BOARD OF PHARMACY  
DEPARTMENT OF CONSUMER AFFAIRS  
LICENSING COMMITTEE MEETING  
MINUTES**

**DATE:** April 7, 2015

**LOCATION:** Department of Consumer Affairs  
1<sup>st</sup> Floor Hearing Room  
1625 North Market Blvd. Ste. N-219  
Sacramento, CA 95834

**COMMITTEE MEMBERS**

**PRESENT:** Deborah Veale, RPh, Committee Chair  
Stanley Weisser, RPh  
Albert Wong, PharmD.  
Victor Law, RPh  
Lavanza Butler, RPh  
Ricardo Sanchez, Public Member

**COMMITTEE MEMBERS**

**NOT PRESENT:**

**STAFF**

**PRESENT:** Virginia Herold, Executive Officer  
Anne Sodergren, Assistant Executive Officer  
Laura Hendricks, Staff Analyst  
Debi Mitchel, Staff Manager  
Laura Freedman, DCA Legal Counsel

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**Call to Order**

Chairperson Veale called the meeting to order at 9:06 a.m.

Chairperson Veale conducted a roll call. Committee members present: Stanley Weisser, Albert Wong, Victor Law, Ricardo Sanchez and Lavanza Butler.

## **1. Status of Implementation of Recently Enacted Legislation Impacting Licensing Programs for the Board**

Chairperson Veale explained that AB 2605 was board sponsored to ensure the appropriate and continued regulation over third party logistics providers. Specifically, the measure creates three new licensing categories for the board as well as establishes the requirements for application, licensure and renewal. The specific new licensing classifications include:

- Third-Party Logistics Providers
- Nonresident Third-Party Logistics Providers
- Designated Representative-3PL

Chairperson Veale reported that during the January Board Meeting, members were advised that the freeze exemption was approved and board staff is working with the department to identify the necessary programming requirements. At that time the department estimated that programming changes would be completed by April 1, 2015, but committed to completing prior to that date if possible. Chairperson Veale noted that draft applications and instructions were submitted for legal review in December.

Chairperson Veale stated that unfortunately because of delays in finalizing the business requirements, the programming necessary to fully implement this program has been delayed. Chairperson Veale noted that there is no new estimated date from the department, but work continues. She added that most recently staff started testing in one of the legacy environments and is working with the department to identify changes.

Chairperson Veale reported that board staff posted the approved applications in early February on the board's website and sent out a subscriber alert advising that the applications were available. In addition, the most recent issue of the *Script* includes an article. Chairperson Veale stated that staff has developed a guidance document designed to highlight the steps licensees and applicants must take to secure compliance with the new law.

Chairperson Veale explained that board staff has developed temporary workaround solutions to issue licenses. The first licenses were issued in February, but the board has not received the volume of applications we would have expected based upon the inquiries we are receiving.

There were no comments from the committee or from the public.

### **a) SB 1159 (Lara) Professions and Vocations: License Applicants: Individual Tax Identification Number**

Chairperson Veale explained that this legislation requires the board on or before January 1, 2016, to accept either a social security number or an individual tax identification number as a condition of licensure. She noted that prior to this legislation, the board could only collect a social security number.

Chairperson Veale reported that board staff has undertaken revisions of several of the application forms and instructions. Further, as the pharmacy technician application is incorporated by reference in regulation, implementation of this update needs to occur via regulation. Chairperson Veale explained that the formal rulemaking process was initiated on February 20, 2015 and runs through April 6, 2015. Absent any negative comments, the rulemaking will be brought back to the board at the April Board Meeting for final adoption. She noted that board staff does not anticipate any challenges with meeting the January 1, 2016, legislative mandate.

Chairperson Veale explained that in addition board staff is evaluating additional changes that may need to be made to facilitate full implementation for the pharmacist examination administration. This review should be completed no later than June 30, 2015, and an update provided during the July Board Meeting.

**b) SB 1226 Veterans: Professional Licensing**

Chairperson Veale reported that this measure requires the board, on or after July 1, 2016, to expedite the initial licensure process for an applicant who supplies satisfactory evidence to the board that the applicant has served as an active duty member of the Armed Forces and was honorably discharged. She added that implementation of this provision will require updating application and instruction forms.

Chairperson Veale stated that this legislation takes effect on July 1, 2016, so implementation efforts are not yet underway. The DCA has advised all boards and bureaus within the department that no modifications will be made to legacy computer systems. Chairperson Veale explained that as such any implementation efforts necessary will require manual workarounds by the board to implement.

The committee briefly discussed the process by which the board currently expedites applications for military spouses.

**c) SB 1466 (Omnibus) Business and Professions**

Chairperson Veale reported that SB 1466 contained two provisions that impact board licensing programs. The first amends the definition of a correctional facility. Implementation of this provision will require updating application and instruction forms as well as securing changes to the existing licensing and application system. Chairperson Veale

explained that the board will need to secure a freeze exemption. She noted that board staff will work with the department to secure the necessary changes.

Chairperson Veale stated that SB 1466 also changed the requirements for an applicant designated representative to require that the individual be at least 18 years of age. She added that this provision only requires a procedural update.

Chairperson Veale reported that board staff has initiated implementation efforts including creations of new application forms for the licensed correctional facility license category as well as revision of the designated representative application forms. Chairperson Veale stated that board staff is preparing the freeze exemption request as the first step to implementing the necessary changes in our legacy systems.

Chairperson Veale reported that the changes to the designated representative application are currently under review and should be finalized in the next few weeks.

The committee discussed the scope of the changes that will be necessary to implement that provisions for the Licensed Correctional Facility and converting them from government owned to private ownership. In addition, Ms. Herold indicated that there are larger issues related to Licensed Correctional Facility regulations, including their unique operational needs and the use of automated delivery devices.

## **2. Department of Education's Acceptance of Additional Tests for Fulfillment of General Educational Development Certificate Equivalency**

Chairperson Veale explained that Business and Professions Code Section 4202 establishes the requirements for licensure as a pharmacy technician including the provision that an application be either a high school graduate or possess a general education development certificate equivalent.

Chairperson Veale reported that board staff was recently advised that the Department of Education has recently approved two additional exams that will satisfy our requirements. Below is a list of the three exams:

- GED – General Education Development Test
- HiSET – High School Equivalency Test
- TASC – Test Assessing Secondary Completion

Chairperson Veale concluded that board staff is in the process of updating the instruction sheets to incorporate reference to these additional examinations.

There were no comments from the committee for from the public.

### **3. Status of Board Sponsored Legislation to Change the Documentation Requirements for Pharmacy Practice Experience, (SB 590, Stone)**

Chairperson Veale reported that during its October 2014 Meeting, the board voted to pursue a legislative change to streamline the documentation required for pharmacist practice experience for students that graduate after January 1, 2016 from an ACPE school of pharmacy or a school of pharmacy recognized by the board.

Chairperson Veale stated that Senator Jeff Stone is authoring this bill for the board. The provisions are contained in SB 590, which was introduced on February 26, 2015.

Chairperson Veale reported that board staff received concerns from California Pharmacy Council (a group representing the California schools of pharmacy, associations and the board's executive officer) regarding some of the language contained in the bill. Chairperson Veale explained that based on discussions, staff has requested that clarifying language be amended into the bill to address the comments of the California Pharmacy Council.

Ms. Sodergren explained that many of the proposed amendments were technical in nature. Ms. Sodergren added that the language was modified to clarify that if a student graduated from a school of pharmacy that is accredited by the ACPE or the board they do not have to meet the requirements in subdivision (a) and (b).

President Weisser noted that this section applies to interns, but in the language it says that they must gain experience as a pharmacist (see below).

*(3) This pharmacy practice experience shall include 900 hours of pharmacy practice experience in a pharmacy as a pharmacist*

Ms. Sodergren clarified that another provision states that an intern can do anything that a pharmacist can do as long as it is under the supervision of a pharmacist.

The committee also discussed the pathway to licensure for out of state pharmacists. The committee acknowledged that this proposed legislation does not change the existing requirements for out of state applicants and no action was taken.

### **4. NAPLEX Exam Content Outline Updated**

Chairperson Veale reported that the NABP recently completed its process to ensure its exam includes the most current standards for safe and effective pharmacy practice. As a result, the NABP has released its new Competency Statements which will go into effect on November 1, 2015. Chairperson Veale reported that this revised competency statement will be evaluated by the board's competency committee as part of its work to evaluate the board's current content outline for the CPJE.

There were no comments from the committee or from the public.

## **5. Competency Committee Report**

### *California Practice Standards and Jurisprudence Examination for Pharmacists (CPJE)*

Chairperson Veale reported that effective February 26, 2015, the board instituted a quality assurance review of the California Practice Standards and Jurisprudence Examination for Pharmacists (CPJE).

Chairperson Veale explained that this means that there is currently a delay in the release of all CPJE examination scores. This process is done periodically to ensure the reliability of the examination. She added that the board expects to release the scores in May 2015, however, will release exam scores more quickly if the review is completed.

### *Examination Development*

Chairperson Veale reported that the Competency Committee workgroups are meeting several times this year to continue examination development activities. In addition, the committee has completed its review of the revised NAPLEX content outline as a precursor to updating the CPJE content outline. Chairperson Veale concluded that it is anticipated that a recommended revised content outline will be ready for board review and consideration during its October 2015 Board Meeting.

There were no comments from the committee or from the public.

## **6. Review of Statistics Relating to Pharmacy Technician Application Denials**

Chairperson Veale stated that during the July 2014 Board Meeting, board members requested further discussion on the basis for denials of pharmacy technician applications. This issue was referred to the Licensing Committee. She explained that as this is the first committee meeting since that discussion, this will be the first opportunity to review this information.

Chairperson Veale reported that in 2014, the board denied 45 pharmacy technician applications. Of those applicants, 73% qualified by completing a technician training program, 18% qualified through certification by the PTCB and 9% earned an associated degree in pharmacy technology.

Chairperson Veale explained that the primary bases for denials include:

- Theft/Forgery, Identify Theft, Fraud
- Multiple DUIs and/or combinations with other violations
- Vandalism, Disorderly Conduct, Obstruction
- Drug Related (possession, under the influence, selling)



The committee discussed if the board should consider raising the qualification requirements for pharmacy technician applicants, noting that the board could focus efforts on technician training programs as a qualifying method or require one hour of drug awareness education either as a condition of licensure or renewal.

The committee commented that there may be value in considering if pharmacy technicians should be encouraged, or required, to continue their education similar to the requirement for pharmacists' renewal.

The committee requested that at a future meeting the committee be provided with information on disciplinary cases for pharmacy technicians, including the qualification methods for their licensure.

The committee also asked that at a future meeting they evaluate the duties of a pharmacy technician and determine if the requirements for licensure are proportionate to their level of responsibility in a pharmacy.

Tony Wong, pharmacist, encouraged the committee to consider continuing education and/or a certification requirement for pharmacy technicians.

The committee again stated the importance of discussing this item at a future meeting. They asked that the future agenda also include more discussion on training, curriculum of technician training programs (including if the programs require a background check as a condition of enrollment) as well as statistics on application denials by the board.

## **7. Common Deficiencies for Pharmacy Technician Applications**

Chairperson Veale reported that the board has processed 4,449 pharmacy technician that were received since July 1, 2014. Of those processed 2,392 (54%) were deficient upon initial review.

Chairperson Veale explained that over the years the board has tried various approaches to reduce the deficiency rate, including updating the application form and instructions to provide more specificity. Regrettably, with these efforts, the deficiency rate is still very high.

Chairperson Veale reported that the most common deficiencies include the following:

- Application not completed in its entirety, including missing signatures and dates, former names, etc.
- Training program affidavit (used to confirm completion of the training program) being completed before the applicant completes the training program or not being completed in its entirety.

- Livescan submission, high school diploma and self-query report provided under different names. Including the AKA on the application would resolve many of these.

Mr. Law asked if the application could be submitted online. Ms. Sodergren responded that the application can be filled out online but it must be printed, signed and mailed to the board.

Ms. Sodergren reported that board staff will be developing a fact sheet that will be included as part of the application materials to assist with educating applicants. She noted that the board's public information officer will also be reviewing the fact sheet and instructions to make them easier for applicants to understand.

## **8. Common Deficiencies for Pharmacy Applications**

Chairperson Veale explained that as the board has discussed recently, the processing times for pharmacy applications is beyond the desired processing time of less than 60 days.

Chairperson Veale reported that applications are currently processed within about 75 days of receipt. While staff is working diligently to reduce this processing time, we have also identified that a large percentage of the applications we receive are deficient upon initial submission which results in further delays in issuing the license.

Chairperson Veale provided a list of common deficiencies:

1. A copy of the approved wholesale credit application is not provided. Many applicants provide a copy of the approval letter, which is not the same thing.
2. The lease is missing information, term of the lease, etc.
3. A Fictitious Name Statement is not provided when the pharmacy is using a "doing business as."
4. Forms are not complete in their entirety.

Ms. Sodergren stated that there is a lot of frustration with the board's current processing times. In an effort to address the frustration, the board is working to educate the public on how to submit a completed application to avoid delays due to deficiencies. She reported that the board will be presenting at the CPhA annual meeting on how to complete the application correctly.

Ms. Sodergren commented that applicants often skip the instructions and begin filling out the application which often leads to incomplete applications. She noted that the instructions will also be reviewed by the board's public information officer for clarity.

Dr. Wong asked how long it takes board staff to respond once a deficient item is received. Ms. Sodergren responded that it takes three to four weeks for staff to process the deficient

items. She added that the hope is by educating the public on filling out a completed application the deficiencies can be avoided.

Ms. Herold reported that the structure of pharmacy ownership has become much more complicated with many layers of limited liability companies and noted that the board often uncovers hidden ownership.

Ms. Sodergren stated that the board could create a video for the board's website on the application process. The committee expressed their support of creating a video for the board's website.

Megan Matix from the California Pharmacist's Association asked what the board's current processing times is for pharmacy applications. Ms. Herold responded that applicants should hear from the board in 60 days of the receipt of their application. She added that if applicants have had no contact with the board in 75 days CPHA can reach out to her for assistance. Ms. Matix offered to post a video and information on their web site.

## **9. Licensing Statistics**

Chairperson Veale reported that following licensing statistics:

### *Licensing Statistics for July 1, 2014 – February 28, 2015*

As of February 28, 2015, the board had 141,998 total licensees, including 45,255 pharmacists and 74,409 pharmacy technicians and 7,334 pharmacies, hospitals and exempt hospitals.

During the first eight months of the fiscal year, the board has issued 10,559 licenses including:

- 1,586 pharmacist licenses
- 1,963 intern licenses
- 5,452 pharmacy technician licenses
- 1,151 pharmacy licenses

Ms. Veale noted that the entire licensing statistics were provided in the meeting materials.

Mr. Law noted the spike of pharmacy licenses issued in one month. Ms. Sodergren explained that there was a change of ownership in a large chain.

President Weisser stated that the board should be aware of the challenges it creates for board staff when a large chain has a change of ownership.

Dr. Wong stated that the board should consider charging an expedite fee for those who want to pay more for their application to be process quicker. Ms. Herold stated that this

would need to go to the legislature and she would be hesitant to highlight the fact the board cannot process applications in a timely manner.

Dr. Wong asked if the board could hire temporary staff when the workload spikes. Ms. Herold responded that because of the analytical detail that is required to process the application, hiring new staff is not ideal.

Mr. Law noted that he was surprised that there were only two centralized packaging licenses issued. Ms. Herold explained some of the current challenges with centralized packaging licensure.

#### **10. Future Committee Meeting Dates for 2015**

Ms. Veal reported that the next committee meetings would be held June 17, 2015 and September 10, 2015 in Sacramento.

#### **11. Public Comment for Items Not on the Agenda, Matters for Future Meetings**

There were no comments from the committee or from the public.

Ms. Veale adjourned the meeting at 10:52 a.m.